Before Starting the Special CoC Application

You must submit both of the following parts in order for us to consider your Special NOFO Consolidated Application complete:

- 1. the CoC Application, and
- 2. the CoC Priority Listing.

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

As the Collaborative Applicant, you are responsible for reviewing the following:

- 1. The Special Notice of Funding Opportunity (Special NOFO) for specific application and program requirements.
- 2. The Special NOFO Continuum of Care (CoC) Application Detailed Instructions for Collaborative Applicants which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.
- 5. The application to ensure all documentation, including attachment are provided.

CoC Approval is Required before You Submit Your CoC's Special NOFO CoC Consolidated Application

- 24 CFR 578.9 requires you to compile and submit the Special NOFO CoC Consolidated Application on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You must upload the [Specific Attachment Name] attachment to the 4A. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

1A-1. CoC Name and Number: MD-501 - Baltimore CoC

1A-2. Collaborative Applicant Name: City of Baltimore - Mayor's Office

1A-3. CoC Designation: CA

1A-4. HMIS Lead: City of Baltimore - Mayor's Office

1A-5.	New Projects	
	Complete the chart below by indicating which funding opportunity(ies) your CoC applying for projects under. A CoC may apply for funding under both set asides; however, projects funded through the rural set aside may only be used in rural areas, as defined in the Special NOFO.	
1.	Unsheltered Homelessness Set Aside	Yes
2.	Rural Homelessness Set Aside	No

1B. Project Capacity, Review, and Ranking–Local Competition

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
 24 CFR part 578
 Special NOFO CoC Application Navigational Guide
 Section 3 Resources

- Frequently Asked Questions

1B-1.	Web Posting of Your CoC Local Competition Deadline-Advance Public Notice. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Local Competition Deadline attachment to the 4A. Attachments Screen.	
	Enter the date your CoC published the deadline for project application submission for your CoC's local competition.	08/23/2022
		•
	1B-2. Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)	
	Special NOFO Section VII.B.1.a.	

1B-2.	1B-2. Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)		
	Special NOFO Section VII.B.1.a.		
	You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.		
	Select yes or no in the chart below to indicate how your CoC ranked and selected new project applications during your CoC's local competition:		
1.	Established total points available for each project application type.	Yes	
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes	
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes	

1B-3.	Projects Rejected/Reduced-Notification Outside of e-snaps. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4A. Attachments Screen.	
1.	Did your CoC reject or reduce any project application(s)?	Yes
2.	Did your CoC inform the applicants why their projects were rejected or reduced?	Yes
3.	If you selected yes, for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/04/2022

FY2022 Special NOFO CoC Application	Page 3	10/21/2022

1B-3a.	Projects Accepted-Notification Outside of e-snaps. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Accepted attachment to the 4A. Attachments Screen.	
	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/04/2022
1B-4.	Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Web Posting-Special NOFO CoC Consolidated Application attachment to the 4A. Attachments Screen.	
	Enter the date your CoC posted its Special NOFO CoC Consolidated Application on the CoC's website or affiliate's website—which included: 1. the CoC Application, and 2. Priority Listings.	10/18/2022

2A. System Performance

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
 Special NOFO CoC Application Navigational Guide
- Section 3 ResourcesFrequently Asked Questions

2A-1.	Reduction in the Number of First Time Homeless–Risk Factors.		
	Special NOFO Section VII.B.2.b.		
	Describe in the field below:		
1.	how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;		
2.	how your CoC addresses individuals and families at risk of becoming homeless; and		
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.		

- 1. The CoC uses HMIS, PIT Counts (reg &youth), comprehensive and coordinated outreach, vulnerability assessments, input from Lived Experience Advisory Cmt and Youth Action Board, and a cross sector collaboration of community partners to identify major risk factors for becoming homeless. Initial analyses show common risk factors include un/underemployment, co-occurring mental health and substance abuse disorders, and high utilization of emergency care services. Special risk factors for families include a history of domestic violence, poor rental histories that include eviction(s), & involvement with the foster care system. Additional risk factors for veterans include advanced age & disability, and risk factors for youth include involvement with foster care and/or juvenile justice systems.
- 2. Through the Strategic Investment Planning, the community has prioritized the use of American Rescue Plan (ARPA) funds for flexible funding to increase diversion and rapid resolution programs. The CoC offers some flexible funding through philanthropic grants, but increased investment (through the CoC competition) will ensure 500+ households have additional access to these programs that will reduce individuals and families from entering the homeless system. The CoC is working to increase its partnership with the VA to ensure unsheltered veteran specific resources can be accessed broadly. The CoC offers training to discharge coordinators at emergency depts. Through YHDP there are 2 SSO projects that focus on diversion and family-based projects that aim to serve 85 youth annually.
- 3.MOHS collaborates with the Community Action Partnership centers operated by the Mayor's Office of Children & Family Success (MOCFS) and United Way to provide emergency rental assistance and prevention resources at key geographic points across the City leveraging existing resources and utilizing ESG, ESG-CV, and additional funding. MOHS' coordinated entry hotline connects people with shelter resources and provides referrals for prevention and diversion resources including emergency rental and energy assistance, resources to reconnect with family, and other one-time interventions as needed. The CoC is engaging in coordinated entry planning session with MOCFS, BCPS, DSS, family shelters and family providers to take a critical look at systems improvements to reduce the rates of evictions and to housing stability services.

2A-2.	Length of Time Homeless–Strategy to Reduce. (All Applicants)	
	Special NOFO Section VII.B.2.c.	
	Describe in the field below:	
1.	your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
	how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

EV2022 Special NOEO CoC Application	Dogo 6	10/21/2022
FY2022 Special NOFO CoC Application	Page 6	10/21/2022

- 1. The CoC has multiple approaches to reduce the length of time individuals and families remain homeless, including:
- -Continuing TA with Built for Zero to facilitate systems process improvement focused on quickly moving people through the system by identifying barriers and bottlenecks.
- -Increasing investments in the supply of affordable housing including development of 150 new PSH and 155 RRH opportunities through ARPA.
- -Working with HABC to secure 30 stability vouchers people experiencing unsheltered homelessness & 70 additional set-aside vouchers prioritized for people experiencing homelessness.
- -Leveraging public & private funds to provide flex funding to remove housing barriers.
- -Increasing/improving landlord engagement with incentives for landlords to work with CoC programs.
- -Shelter transformation with new investments in housing-focused care coordination and case management.
- -Improving data quality to ensure move-in dates & exit destinations are accurately submitted and using data to measure system efficacy, right-size as necessary, and improve system flow.

Since the onset of COVID-19 the CoC has emphasized the importance of moving people quickly out of shelters and unsheltered situations. By increasing shelter coordination and prioritizing RRH funds to demobilize shelters, the CoC has been able to reduce the length of time people remain homeless. Investments through CoC, ESG, ESG-CV, and EHV and Family Vouchers through the public housing authority have also supported additional housing options which ultimately helps move households into permanent housing.

- 2. The CoC is working to collect more comprehensive HMIS data on people living in unsheltered situations, which will aid in identifying households with the longest length of time. The CoC holds case conferences using a quality By-Name List that helps identify and prioritize unsheltered households with the longest length of time, as well as youth, veterans, families, individuals and shelter residents. In partnership with Built for Zero, MOHS created a dashboard to monitor inflow and outflow and length of time homeless. This data is reviewed at the beginning of the weekly case conference meetings. The CoC works with navigators and providers to determine how to best resolve each household's homelessness.
- 3. The Mayor's Office of Homeless Services is responsible for facilitating the case conferencing meetings and is getting additional technical assistance from TAC and Built for Zero to assist with rehousing.

2A-3.	Successful Permanent Housing Placement or Retention. (All Applicants)	
	Special NOFO Section VII.B.2.d.	
	Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in:	
1.	emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and	
2.	permanent housing projects retain their permanent housing or exit to permanent housing destinations.	

- 1. The CoC has prioritized demobilizing shelters to ensure there is rapid transition from emergency shelters to permanent housing. Weekly case conferencing by subpopulation with representation of staff from outreach and emergency shelters along with building partnerships with SSA and MVA to help secure vital documentation have helped to increase exits to permanent housing and reduce the length of time homeless. Large investments using ARPA funding have been committed to expand RRH, flexible funding, and landlord engagement to improve outcomes for individuals and families residing in emergency shelters. In addition, similar efforts are made to ensure individuals in safe haven and TH programs have the same access to programming through the Coordinated Access System. Additional case conferencing with RRH providers to ensure households can stabilize at the end of their subsidy has improved the outcomes in permanent housing retention. Additionally, the CoC has a transfer policy to ensure households that have time-limited assistance but need additional support can transfer to more intensive programs to ensure households do not return to homelessness.
- 2. The CoC has maintained high permanent housing retention rates for households enrolled in PSH projects, many formerly unsheltered. However, efforts to maintain and increase outcomes include implementation of system-wide housing first practices, landlord-tenant mediation services, eviction prevention, utilizing interdisciplinary case conferencing, the introduction of employment and income interventions, and close collaboration with health and mental health providers. MOHS has also been working with the CoC providers on systems improvement that focus on increasing data quality and exits to other permanent housing from permanent housing projects. In addition, the CoC has had conversations about the importance of a "move on" strategy that would strengthen the partnership with the public housing authority and would allow to turnover PSH units to households with more severe needs such as those living unsheltered.

Developing these strategies is a joint effort between the Affordable Housing Committee, Homeless Response System Committee, and Shelter Transformation Committee, with support from MOHS, HABC, and the Coordinated Access team.

2A-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate. (All Applicants)		
	Special NOFO Section VII.B.2.e.		
	Describe in the field below:		
1.	how your CoC identifies individuals and families who return to homelessness;		
2.	your CoC's strategy to reduce the rate of additional returns to homelessness; and		
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.		

FY2022 Special NOFO CoC Application	Page 8	10/21/2022
1 12022 Opecial NOTO GOO Application	i age o	10/21/2022

- 1. The CoC evaluates project and system-level returns to homelessness for households that exited to permanent housing (including housing with friends and family). The CoC utilizes data from HMIS and Stella P to analyze patterns and determine common reasons for return, including family conflict, loss of housing due to landlord-tenant conflict or substandard housing, incarceration, and eviction for non-payment of rent. Additionally, the CoC disaggregates data by race and other demographic characteristics and utilizes population-specific assessments. For youth, additional factors for returns to homelessness include interaction with the foster care system or corrections system, family conflict, and overcrowding in housing.
- 2. Strategies to reduce returns to homelessness include increasing diversion and family strengthening practices across the CoC. This included implementing specialized diversion programs for youth and providing diversion training for shelter, drop-in center, and outreach providers. Training to all providers will be prioritized to ensure individuals and families that are housed with a history of unsheltered homelessness and severe service needs have access to prevention services. All PSH projects are coupled with intensive support services to ensure households have access to case management and can be referred to legal assistance when necessary to prevent returns to homelessness. The CoC includes prevention assistance within RRH program budgets for one-time emergency assistance. The CoC has partnered with the Mayor's Office of Children and Family Success and the Department of Housing and Community Development, to support prevention programs that can prevent households from returning to the homelessness system. In addition, the CoC Board coordinates local legal advocates to offer eviction prevention.
- 3. The Mayor's Office of Children and Family Success and the Department of Housing and Community Development, along with the Mayor's Office of Homeless Services oversees this strategy in partnership with the CoC's Homeless Response System and Data & Performance Action Committee.

2A-5.	Increasing Employment Cash Income-Strategy. (All Applicants)
	Special NOFO Section VII.B.2.f.
	Describe in the field below:
1.	the strategy your CoC has implemented to increase employment cash sources;
2.	how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

FY2022 Special NOFO CoC Application	Page 9	10/21/2022
FY2022 Special NOFO Coc Application	raye a	10/21/2022

- 1. The CoC's Action Plan includes access to employment and income as one of five key strategies. Part of the strategy includes an integrated assessment and referral system that connects Coordinated Access (CA) to mainstream employment services, cross-training for homeless service/workforce providers, reformed policies/practices that support employment, barrier removal services, and a race equity agenda. The CoC already uses an employment assessment within CA to identify households with existing employment and will develop referrals to mainstream workforce services to develop career pathways and further increase income. In addition, CoC and ESG-funded housing projects provide support services through case management that includes employment assistance. PSH and RRH projects either have an employment specialist on staff or work with partner organizations to ensure households interested in employment have access to soft skills training, workforce development programs, and to gainful employment opportunities.
- 2. The CoC's Employment and Income Committee have reconvened and are working on completing an assessment of mainstream employment services and reviewing current data on employment access and need. The committee will work on updating the 2018 Journey to Jobs report, in addition to providing actual resources providers and participants can access to increase their employment opportunities. In addition, the CoC continues to provide guidance and information on accessing Supported Employment services. The CoC also updated emergency shelter policies to accommodate households working or participating in workforce programs. All RRH projects include employment navigation to connect households to employment supports.
- 3. The CoC co-leads efforts through the Employment and Income Action Committee and the Mayor's Office of Employment Development (MOED).

2A-5a.	Increasing Non- employment Cash Income–Strategy. (All Applicants)	
	Special NOFO Section VII.B.2.f.	
	Describe in the field below:	
1.	the strategy your CoC has implemented to increase non-employment cash income;	
2.	your CoC's strategy to increase access to non- employment cash sources; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non- employment cash income.	

FY2022 Special NOFO CoC Application	Page 10	10/21/2022
-------------------------------------	---------	------------

- 1. The CoC's Action Plan includes strategies to increase non-employment cash income by referring household to benefits specialists and to provide ongoing support to ensure households retain access to benefits. Currently, CoC-funded programs are required to become SOAR-trained and or refer clients directly to SOAR to access disability benefits or other benefits services. SOAR-trained case managers assess clients for eligibility and enroll clients that are eligible into the program. SOAR specialists support clients through the intensive application process and rapidly connect clients to Social Security benefits. The CoC's lead SOAR agency is Health Care for the Homeless, and they complete approximately one-third of SOAR cases in Maryland. In 2021, Maryland was highlighted as having completed 1,706 decisions with an 86% approval rate in SOAR Cases and were highlighted by SAMSHA in regard to their impact and consistency. By increasing the number of providers that are trained in SOAR the CoC is able to rapidly connect more participants to non-employment cash benefits. Clients that may not be eligible for SOAR are still assisted with accessing mainstream benefits.
- 2. All CoC and ESG funded projects are required to assess mainstream benefits that includes non-employment cash income for households. Case managers work directly with participants to ensure benefits are active and recertifications are completed on time. Projects are monitored annually to ensure they are meeting the performance metrics as it relates to increasing cash and non-employment cash income. In 2022, Baltimore City launched Baltimore Young Families Success Fund where 200 youth headed households (18-24) with children that were in crisis with schools and daycares closing, experiencing unemployment, and were housing or food insecure were connected to an unconditional cash payment of \$1,000 per month over the course of 24 months. This is the first guaranteed income program in Baltimore and will be evaluated how it can address income inequality and combat the economic fallout from COVID-19.
- 3. Health Care for the Homeless and the State Lead at the Behavioral Health Administration are the SOAR leads. Care Coordination Team and providers also have access to become SOAR certified. The Mayor's Office of Children and Family Success is the lead on Guaranteed Income Pilot. CoC Employment and Income Committee to provide an overall strategy on increasing non-employment cash income.

2B. Coordination and Engagement–Inclusive Structure and Participation

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
 24 CFR part 578
 Special NOFO CoC Application Navigational Guide
 Section 3 Resources

- Frequently Asked Questions

2B-1.	Inclusive Structure and Participation-Participation in Coordinated Entry. (All Applicants)
	Special NOFO Sections VII.B.3.a.(1)
	In the chart below for the period from May 1, 2021 to April 30, 2022:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing of CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	Agencies serving survivors of human trafficking	Yes	Yes	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
4.	CoC-Funded Victim Service Providers	Yes	Yes	Yes
5.	CoC-Funded Youth Homeless Organizations	Yes	Yes	Yes
6.	Disability Advocates	Yes	Yes	Yes
7.	Disability Service Organizations	Yes	Yes	Yes
8.	Domestic Violence Advocates	Yes	Yes	Yes
9.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
10.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
11.	Hospital(s)	Yes	Yes	Yes
12.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Triba Organizations)	Nonexistent	No	No
13.	Law Enforcement	Yes	No	No
14.	Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+) Advocates	Yes	Yes	Yes
15.	LGBTQ+ Service Organizations	Yes	Yes	Yes
16.	Local Government Staff/Officials	Yes	Yes	Yes
17.	Local Jail(s)	No	No	No
18.	Mental Health Service Organizations	Yes	Yes	Yes
19.	Mental Illness Advocates	Yes	Yes	Yes
	EVOCACO Consider NOTO Con Annalization	D 40	404	04/0000

FY2022 Special NOFO CoC Application	Page 12	10/21/2022
-------------------------------------	---------	------------

20	Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes
	Non-CoC-Funded Victim Service Providers	Yes	Yes	Yes
۷1.	11011-000-1 unded vicuiti Service Floviders	163	163	163
22.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
23.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
24.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
25.	Other homeless subpopulation advocates	Yes	Yes	Yes
26.	Public Housing Authorities	Yes	Yes	Yes
27.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
28.	Street Outreach Team(s)	Yes	Yes	Yes
29.	Substance Abuse Advocates	Yes	Yes	Yes
30.	Substance Abuse Service Organizations	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Service Providers	Yes	Yes	Yes
	Other:(limit 50 characters)			
33.	Philanthropic Agencies	Yes	Yes	No
34.	Faith Based Institutions	Yes	Yes	Yes

2B-2.	Open Invitation for New Members. (All Applicants)
	Special NOFO Section VII.B.3.a.(2), V.B.3.g.
	Describe in the field below how your CoC:
1.	communicated the invitation process annually to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
	conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and
	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, other People of Color, persons with disabilities).

- 1. The CoC invites stakeholders through general solicitation and targeted recruitment to establish CoC general/voting membership. Membership forms are accepted on a rolling basis and no membership fee is collected. The CoC has its own website (journeyhomebaltimore.org), where individuals and agencies can sign up. The CoC produces a monthly newsletter that goes out to over 1000 subscribers; encouraging participation and providing updates from the CoC Committees. The CoC is active on social media allowing them to reach larger audiences and recruit more members.
- 2. The membership form is available electronically on the Collaborative Applicant (CA) and CoC websites. Information about membership is shared through the CoC's e-newsletter and social media announcements; paper applications are made available when necessary. In addition, all funded CoC and ESG subrecipients are required to participate. The CA and HMIS Lead websites use Drupal software system framework that complies and enforces certain ADA 508 web compliance standards and offers "reasonable accessibility" to people with disabilities.
- 3. Lived Experience Advisory Committee (LEAC) and Youth Action Board (YAB) are formal CoC committees made up of members with current or former lived experience of homelessness. Chairs of the LEAC and YAB sit on the Board and have dedicated seats on the Executive Committee. 8 out of the 27 dedicated voting seats on the Board are set aside for individuals with lived experience. which also include youth and persons that have survived domestic violence. The LEAC and YAB solicit through ongoing community outreach and open invitations to committee meetings. To address equity, the Board provides stipends for people with lived experience and expertise that participate in CoC planning. Ensuring that people with lived experience are compensated for their time reinforces the importance of their participation, supports their time and commitment, and breaks down barriers. Currently the Board is working on fundraising strategies to increase compensation to ensure that people with lived experience have the technology and equipment needed to participate in more virtual meetings. The Governance Committee assesses representation on an annual basis and advertises membership year- round with clear deadlines in advance of annual voting.
- 4. The CoC's Race Equity and Governance Committee focuses on targeting organizations using an equity lens to ensure culturally specific communities are included.

2B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. (All Applicants)	
	Special NOFO Section VII.B.3.a.(3)	
	Describe in the field below how your CoC:]
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and	
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.	

- 1. The CoC solicits opinions from government agencies, nonprofits, homeless service providers, the public, and individuals with lived experience through public, quarterly CoC member and CoC Board meetings. In addition, as part of the governance structure of the CoC there are 6 Action Committees, 4 Capacity Building committees, and a Lived Experience Advisory Committee (LEAC) and Youth Action Board (YAB). All Board meetings are open to the public and include a public comment period. In 2021 and 2022, the CoC held community listening sessions and townhalls, and solicited information through public forums and surveys. There are annual public comment periods on the Annual Action Plan, CAPER, CoC Charter, and local Action Plan. The CoC's weekly LEAC and bi-weekly YAB meetings afford people with lived experience additional platforms to develop recommendations and engage in system planning and decision-making with CoC leadership. An open invitation was shared with CoC members, people with lived experience and expertise, and other stakeholders to collaborate on developing the final work plan to address unsheltered homelessness in Baltimore. This diverse group of work group members met weekly to coordinate and develop the final work plan attached to this special NOFO, with numerous letters of support.
- 2. All quarterly CoC and Board meetings are announced at the beginning of the year and open to the public. With the onset of COVID-19, all meetings moved to virtual platforms, however, most recently the Board and Member meetings are taking place in-person as some restrictions have been alleviated. The CoC leadership, Board, and committees communicate updates during these meetings and publicly share meeting materials on the CoC website and public documents page, via email newsletters, and social media posts. Committee meetings are open to the public, and agendas and meeting materials are shared online.
- 3. In 2022, MOHS published a Strategic Investment Plan to End Homelessness that was directly informed and guided by robust community engagement activities, which were intentionally designed to solicit feedback from a diverse group of stakeholders including the CoC, LEAC, YAB, non-profit service providers, and government agencies. Additionally, through the support of the Special NOFO work group a final Plan for Serving Individuals & Families Experiencing Unsheltered Homelessness with Severe Service Needs was developed as framework that will support the implementation of new projects.

2B-4.	Public Notification for Proposals from Organizations Not Previously Funded. (All Applicants)
	Special NOFO Section VII.B.3.a.(4)
	Describe in the field below how your CoC notified the public:
1.	that your CoC's local competition was open and accepting project applications;
2.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
3.	about how project applicants must submit their project applications;
4.	about how your CoC would determine which project applications it would submit to HUD for funding; and
5.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

FY2022 Special NOFO CoC Application	Page 15	10/21/2022
-------------------------------------	---------	------------

- 1. The CoC considers projects from organizations who have not previously received CoC funding, and notified the public on August 22, 2022, by posting the RFP, guidelines, and resources on the Collaborative Applicant's (CA) website, social media accounts, and through the CoC mailing list that goes out to over 1,000 subscribers. Subsequent announcements were released to encourage organizations that have not previously received CoC funding to apply. The CA hosted a virtual bidder's conference on September 2, 2022, that was live, recorded and posted to the CA website.
- 2. The bidder's conference supports both new and renewing applicants on applying by providing an overview of the NOFO, detailed instructions about the local application process, and additional resources to review. The CA also encourages all applicants to ask questions during the bidder's conference or via email, where questions and answers are then posted on an FAQ on the website.
- 3. The RFP and guidance includes a checklist of supporting documents and resources to support organizations with their applications. The bidder's conference provides detailed instructions on how applicants submit proposals. The CA uses an inbox to collect all applications and supporting documents. Applicants do not submit their applications directly into esnaps, which has eased the process for both renewing and new applicants.
- 4. The CA conducts a threshold review to determine whether proposals meet HUD and local requirements and demonstrate consistency with the Consolidated Plan. Applicants are required to provide documentation, such as nonprofit status, certificate of Good Standing, financial audits, and match agreements. The CoC's Resource Allocation Committee scores and ranks proposals using a board approved scoring rubric that focuses on system performance and objective criteria such as the project service model, scope or work and target population, budget, collaboration, capacity, and timelines. Projects with the highest scores are selected to be included in the ranking based on the strategy and funding.
- 5. The CoC ensures information is accessible electronically through the CA website, which uses the Drupal software system framework that complies and enforces certain ADA 508 web compliance standards and offers "reasonable accessibility" to people with disabilities. The webpage designer controls the layout to ensure the website is compatible on different devices. The CA also sets up a helpdesk to support applicants through the competition process.

2C. Coordination / Engagement—with Federal, State, Local, Private, and Other Organizations

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

2C-1.	Coordination with Federal, State, Local, Private, and Other Organizations. (All Applicants)
	Special NOFO Section VII.B.3.b.
	In the chart below:
	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with Planning or Operations of Projects
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		

FY2022 Special NOFO CoC Application	Page 17	10/21/2022
-------------------------------------	---------	------------

T
CoC Consultation with ESG Program Recipients. (All Applicants)
Special NOFO Section VII.B.3.b.
Describe in the field below how your CoC:
consulted with ESG Program recipients in planning and allocating ESG funds;
participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in Consolidated Plan update.

- 1. The Mayor's Office of Homeless Services (MOHS) is the Collaborative Applicant (CA) for the CoC as well as the ESG/HOPWA and ESG-CV Recipient for Baltimore City. MOHS and the CoC's Resource Allocation Committee (RAC) collaborate on all aspects of the ESG allocations process, including evaluating project performance, reviewing funding requests, identifying fiscal year funding priorities, and allocating funds. Under the current CoC governance charter, MOHS consults with the RAC and presents final funding decisions for ESG activities to the CoC Board. ESG-CV funds were dispersed similarly using surveys and modified RFP process to quickly establish need and allocate funding based on CoC priorities to increase housing opportunities and prevent homelessness during the pandemic.
- 2. The CoC and MOHS jointly review HMIS performance data for all ESG and CoC Program subrecipients. The MOHS Program Compliance Department coordinates with HMIS and Fiscal Department to ensure that programs showing a track record of low performance or underspending are identified for technical assistance, training, intervention, additional monitoring, or recommended for reallocation.
- 3. MOHS works directly with the Department of Housing and Community Development (DHCD) in writing the Consolidated plan. All PIT and HIC data approved by the CoC is shared with DHCD through a public report.
- 4. MOHS utilizes CoC feedback, priorities, and data in the development of the Consolidated Plan, Annual Action Plan, and CAPER. The CoC provided detailed information that helped establish the five-year goals for the 2020 Consolidated Plan. In addition, the DHCD Commissioner is an appointed CoC Board member, and CoC, MOHS, and DHCD work together on goals within the Consolidated Plan that aim to ultimately increase the supply of affordable housing and prevent and end homelessness.

2C-3.	Discharge Planning Coordination. (All Applicants)
	Special NOFO Section VII.B.3.c.

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

FY2022 Special NOFO CoC Application	Page 18	10/21/2022
-------------------------------------	---------	------------

1.	Foster Care	Yes
2.	Health Care	Yes
3.	Mental Health Care	Yes
4.	Correctional Facilities	Yes

2C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts. (All Applicants)	
	Special NOFO Section VII.B.3.d.	
		1
	Select yes or no in the chart below to indicate the entities your CoC collaborates with:	
1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts–Formal Partnerships. (All Applicants)	
	Special NOFO Section VII.B.3.d.	
	Describe in the field below:	
1.	how your CoC collaborates with the entities checked in Question 2C-4; and	
2.	the formal partnerships your CoC has with the entities checked in Question 2C-4.	

- The CoC's Youth Homelessness Action Committee partners with the Mayor's Children's Cabinet that includes youth education providers. The priorities are youth focused and include increasing early childhood development, decreasing food insecurity, decreasing homelessness, increasing literacy, increasing trauma-informed care, increasing diversion practices, and breaking down historical barriers for black and brown youth (specifically boys/young men). The CoC held multiple listening sessions with education partners in the planning and implementation of the YHDP Coordinated Community Plan. Baltimore City has only one LEA that participates in the CoC. The LEA completes presentations on educational service provisions and collaborates on annual PIT and Youth REACH counts. The LEA trains public school staff in school districts in best practices and policies for serving families and young people experiencing homelessness. The LEA coordinates with the CoC to provide resources and toolkits that guide service connections to youth specific services that include diversion and ensures school districts throughout the city have access to resources. All children in participating programs are eligible to receive services.
- 2. Individual projects have additional partnerships and programs that serve families and school aged children. The family shelter collaborates with a wide range of youth education providers, connecting youth to Head Start and Early Head Start, after school activities, summer camps, and employment. In addition, PSH projects also operate Head Start programs and offer preference to families enrolled in their programs. Through Built for Zero, the CoC is engaging in coordinated entry planning sessions with Baltimore City Public Schools, Department of Social Services, family shelters and family providers. With the increase in evictions and the impact on families with children, this group is taking a critical look at systems improvements and solutions to enhance diversion and rapid resolution to ensure homelessness is rare, brief and one-time.

Special NOFO Section VILB 3 d	CoC Collaboration Related to Children and Youth-Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. (All Applicants)	
Special No. 5 Contract VIII.5.0.4.	Special NOFO Section VII.B.3.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services

The primary family shelter operated by St. Vincent de Paul (SVDP) has a dedicated Children's Coordinator staff to educate and inform homeless families about their rights and resources under McKinney Vento, including support for school enrollment, transportation, uniforms, participation in activities, and available fee waivers. All families meet with the Children's Coordinator to assess needs and preferences for school enrollment. The shelter also maintains internal protocols and processes for linking families to Head Start services and early childhood education programs, utilizing the local prioritization process to accommodate homeless families with Head Start and Early Head Start enrollment. The shelter also has on-site day care available to all families. The CoC written standards for ESG and CoC funding require programs serving families to ensure that children are enrolled in school within 48 hours of contact, that the school system is providing transportation either to a new school or school of origin within 7 days and evaluate whether children are receiving all required McKinney-Vento services. The public-school system disseminates educational posters, resource cards, and toolkits within every school to explain services, resources, and rights. The LEA connects with school social workers to address issues and provides professional development resources.

2C-5.	Mainstream Resources–CoC Training of Project Staff. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Indicate in the chart below whether your CoC trains project staff annually on the following mainstream resources available for program participants within your CoC's geographic area:

	Mainstream Resource	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	TANF-Temporary Assistance for Needy Families	Yes
4.	Substance Abuse Programs	Yes
5.	Employment Assistance Programs	Yes
6.	Other	No

2C-5a.	Mainstream Resources–CoC Collaboration with Project Staff Regarding Healthcare Organizations. (All Applicants)
	Special NOFO Section VII.B.3.e.
	Describe in the field below how your CoC:
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations to assist program participants with enrolling in health insurance;
3.	provides assistance to project staff with the effective use of Medicaid and other benefits; and
4.	works with projects to promote SOAR certification of program staff.

FY2022 Special NOFO CoC Application	Page 21	10/21/2022
-------------------------------------	---------	------------

- 1. The CoC's committees bring key mainstream benefit system leaders together to develop comprehensive strategies and communication materials to increase enrollment in health insurance coverage, TANF, SSI, food stamps, childcare vouchers, mental health and substance use treatment services, VA benefits, disability-related services, and workforce development/employment navigation targeting all subpopulations with several focused primarily on unsheltered persons. Information and materials are disseminated in shelters and housing programs for sheltered persons and via outreach workers for unsheltered persons living in encampments and places not meant for human habitation.
- 2. All CoC funded projects are required to assist clients in accessing and maintaining benefits that include health, mental health, behavioral health, and substance use disorder needs. Projects are also encouraged to partner with healthcare organizations for in-kind match services that ultimately enhance program support and service delivery, particularly for people living unsheltered. The CoC collaborates with the Central Maryland Access Point for enrolling in qualified health plans and Medicaid. CoC funded projects complete assessments and care plans to include referrals to specialists and health care providers that include access to philanthropic health care benefits such as dental.
- 3. The CoC has implemented the Assistance in Community Integrative Services (ACIS) Pilot Program that covers the cost of tenancy-based case management services and housing case management services to Medicaid beneficiaries. Currently 94% of the 200 households in the ACIS program have retained housing. The goal of ACIS is to engage clients in housing and supportive services to reduce unnecessary health services utilization or costly institutionalization. Effective January 1, 2022, the Centers for Medicare & Medicaid Services (CMS) approved and renewed Maryland's §1115 demonstration waiver, known as HealthChoice, for a period of five years. MOHS was approved for renewal and allowed to expand 100 more slots. Ten hospitals provide the local match, and the public housing authority will continue to provide the housing.
- 4. The CoC partners with Healthcare for the Homeless, the local SOAR lead, to ensure provider program staff serving the chronically and unsheltered populations are SOAR certified and that all providers have certified staff or know how to access SOAR technical assistance on behalf of their clients.

3A. New Projects With Rehabilitation/New Construction Costs

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
 24 CFR part 578
 Special NOFO CoC Application Navigational Guide

- Section 3 Resources
- Frequently Asked Questions

3A-1.	Rehabilitation/New Construction Costs-New Projects. (Rural Set Aside Only).	
	Special NOFO Section VII.A.	
	If the answer to the question below is yes, you must upload the CoC Letter Supporting Capital Costs attachment to the 4A. Attachments Screen.	
	Is your CoC requesting funding for any new project(s) under the Rural Set Aside for housing rehabilitation or new construction costs?	No

3B. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3B-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	
	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
3B-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	
	You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	
	If you answered yes to question 3B-1, describe in the field below:	
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

(limit 2,500 characters)

N/A

FY2022 Special NOFO CoC Application	Page 24	10/21/2022

4A. Attachments Screen For All Application Questions

		Diagon road	the fellowing guidence to help your	receptivity replaced office beneather and got marrians and		
		points:	the following guidance to help you su	uccessfully upload attachments and get maximum		
	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.					
	2.	You must up	pload an attachment for each docume	ent listed where 'Required?' is 'Yes'		
	3.		We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images and reduces file size. Many systems allow you to create PDF files as a Print Option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.			
	4.	Attachments must match the questions they are associated with.				
	5.	Only uploa the review p	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.			
- We must be able to read the da times, (e.g., a screenshot display calendar: screenshot of a webpa			e able to read the date and time on a a screenshot displaying the time and reenshot of a webbage that indicates	tachment, it is likely we cannot read it either. d the date and time on attachments requiring system-generated dates and to displaying the time and date of the public posting using your desktop a webpage that indicates date and time). ad everything you want us to consider in any attachment.		
	7.	Open attach Document T	ments once uploaded to ensure they ype.	are the correct attachment for the required		
Document Type	Requ	ired?	Document Description	Date Attached		
1B-1. Local Competition Announcement	Yes		Local Competition	10/18/2022		
1B-2. Local Competition Scoring Tool	Yes		Local Competition	10/19/2022		
1B-3. Notification of Projects Rejected-Reduced	Yes		Notification of P	10/19/2022		
1B-3a. Notification of Projects Accepted	Yes		Notification of P	10/19/2022		
1B-4. Special NOFO CoC Consolidated Application	Yes		Special NOFO CoC	10/19/2022		
3A-1. CoC Letter Supporting Capital Costs	No					
3B-2. Project List for Other Federal Statutes	No					
P-1. Leveraging Housing Commitment	No		Baltimore letters	10/19/2022		
P-1a. PHA Commitment	No		Baltimore PHA com	10/19/2022		
P-3. Healthcare Leveraging Commitment	No		Baltimore letters	10/19/2022		
P-9c. Lived Experience Support Letter	No		Baltimore Lived E	10/19/2022		
Plan. CoC Plan	Yes		CoC Plan for Serv	10/20/2022		

FY2022 Special NOFO CoC Application	Page 25	10/21/2022
2022 openial rear of occ / application	. ago =0	. 0, 2 ., 2022

Attachment Details

Document Description: Local Competition Annoucement

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Special NOFO CoC Consolidated Application

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: Baltimore letters of support

Attachment Details

Document Description: Baltimore PHA commitment letter

Attachment Details

Document Description: Baltimore letters of support

Attachment Details

Document Description: Baltimore Lived Experience letters of support

Attachment Details

Document Description: CoC Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service

Needs

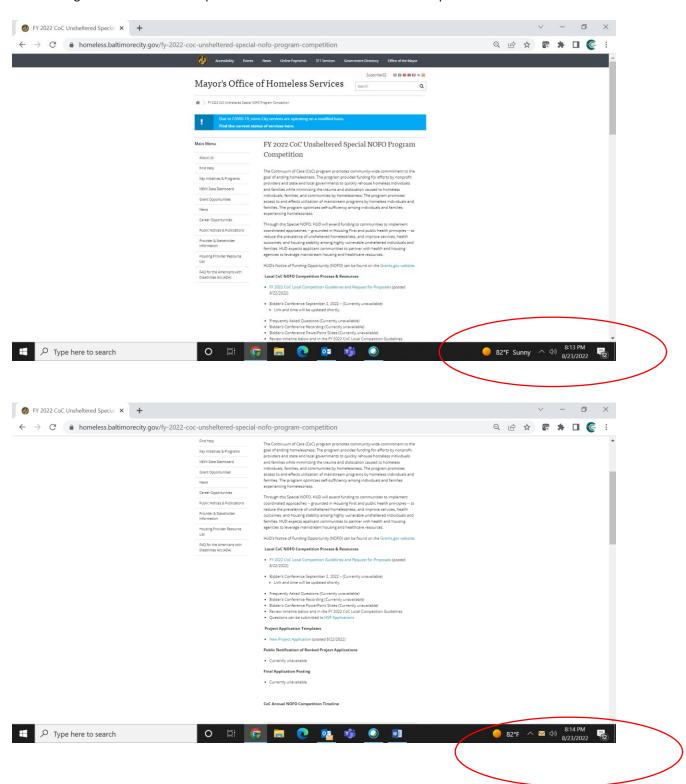
Submission Summary

Ensure that the Special NOFO Project Priority List is complete prior to submitting.

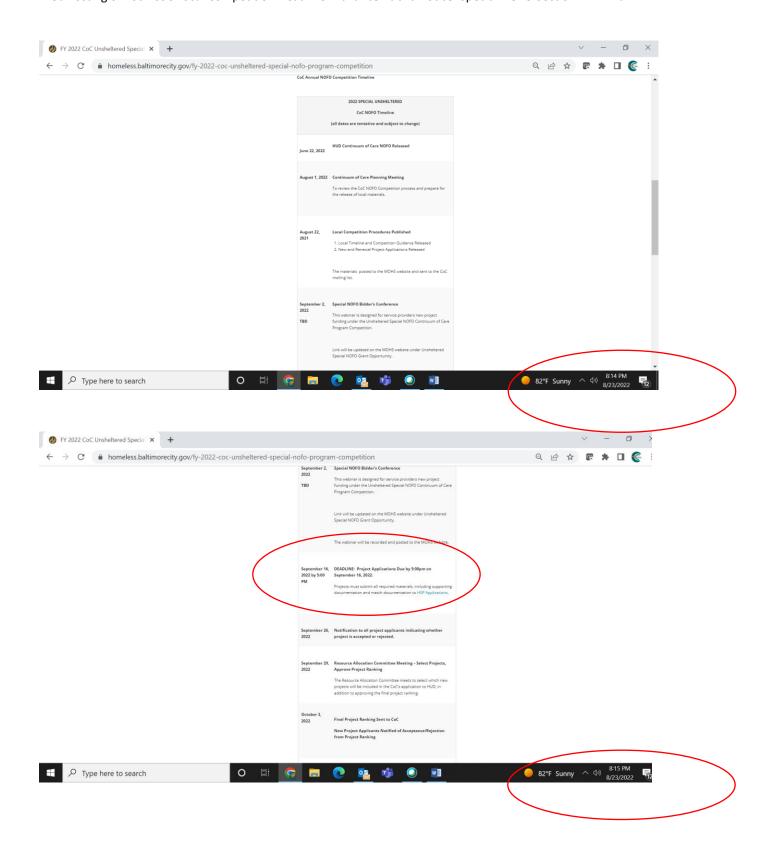
Page	Last Updated
1A. CoC Identification	10/14/2022
1B. Project Review, Ranking and Selection	10/20/2022
2A. System Performance	10/20/2022
2B. Coordination and Engagement	10/20/2022
2C. Coordination and Engagement–Con't.	10/20/2022
3A. New Projects With Rehab/New Construction	No Input Required
3B. Homelessness by Other Federal Statutes	10/20/2022
4A. Attachments Screen	10/20/2022
Submission Summary	No Input Required
Submission Summary	No Input Required

FY2022 Special NOFO CoC Application	Page 29	10/21/2022
-------------------------------------	---------	------------

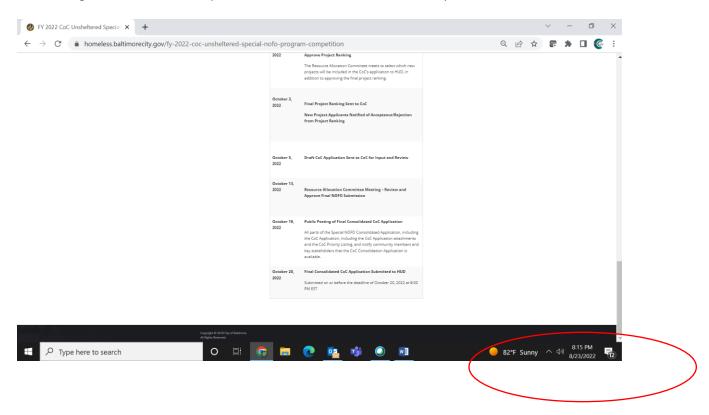
MD-501
Web Posting of Your CoC Local Competition Deadline—Advance Public Notice. Special NOFO Section VII.B.1.b.



MD-501
Web Posting of Your CoC Local Competition Deadline—Advance Public Notice. Special NOFO Section VII.B.1.b.



MD-501 Web Posting of Your CoC Local Competition Deadline—Advance Public Notice. Special NOFO Section VII.B.1.b.





Continuum of Care Board Approved – September 15, 2022 HUD Special Unsheltered NOFO Scoring & Rating Matrix for Applications

Instructions: Please review each application and complete a scoring sheet for each. First, determine whether the application is eligible for consideration. Then, complete the scoring matrix for those that qualify. Unless otherwise noted, each question is worth two (2) points.

Complete your scoring matrix for each application and return to Maureen at maureen@lesarsupport.co before [DUE DATE]. Please feel free to reach out with any questions or comments. Thank you.

Reviewer's name: [YOUR NAME GOES HERE]

Applicant name: [NAME OF APPLICATION GOES HERE]

Date: [TODAY'S DATE]

	Determine eligibility	Y/N
1.	Is this applicant an eligible organization type?	
2.	Is the submitted application complete?	
	a. To include Coordinated Entry Participation	
	b. Proposed utilization of Housing First approach (e.g., is it "low	
	barrier" and does it facilitate or provide immediate access to	
	permanent housing)?	
	c. Document a program match of at least 25% (cash or in-kind)?	
3.	Is the proposed project an eligible activity?	
4.	Will the proposed project serve families and/or individuals	
	experiencing Unsheltered Homelessness?	
5.	Does the applicant participate or is the applicant willing to participate	
	in HMIS?	
Note: I	the response to any of the above questions is "No," the application is	
ineligib	le and cannot be considered for inclusion in the CoC's full application.	

	Scoring Criteria	Score
0= Did n	ot meet the criteria	(0-2)
	the criteria	
2 = met	the criteria (high level response)	
1.	Does the proposed project align with the City of Baltimore's overall	
	homelessness strategy (Coordinated Community Plan)?	
2.	Does the proposed project leverage local housing resources and coordinate with	
	the Housing Authority of Baltimore City?	
3.	Does the proposed project have a clearly defined landlord engagement/landlord	
	recruitment strategy?	



4.	Does the proposed project leverage healthcare resources, such as providing an MOU or letter of support from the Health Department, FQHCs, Medicaid MCOs, etc.?		
5.	Does the applicant utilize data and best practices to enhance performance?		
6.	Will the proposed project identify and prioritize households experiencing or with a history of Unsheltered homelessness?		
7.	Does the applicant involve individuals with lived experience in decision making?		
8.	Will the proposed project support traditionally underserved communities?		
9.	Does the proposed project support equitable community development?		
10	. Will the proposed project connect participants to mainstream health, social services, and employment programs?		
11	. Will the proposed project support those with high service needs, including those who do not/have not traditionally engaged with supportive services?		
12	. Is the proposed project budget reasonable?		
13	. Will the proposed project create new housing?		
14	Does the applicant organization have a good track record providing homeless services in the City of Baltimore (e.g., successfully placing homeless households in housing, preventing returns to homelessness, etc.)?		
	TOTAL (max score is 28)		



Ranking Criteria Order

Each Project Type will be evaluated and ranked in the following order based on the highest score. New projects approved for inclusion in the CoC's project ranking will be ranked in the order listed in the below chart.

If the Resource Allocation Committee (RAC) has the discretion to reject, reduce, or adjust individual projects up or down in order to fulfill HUD priorities, prevent potential loss of funding, and maximize the overall CoC Application score. All new projects will be ranked in such a way to

- (1) maximize the CoC's overall application score;
- (2) increase the CoC's system performance; and
- (3) effectively meet HUD policies and priorities.

If the RAC does not receive sufficient or eligible projects under each project type, the RAC will move to the next priority project and may adjust the total award amount for project types to meet the funding demand.

Permanent Housing – Permanent Supportive Housing	
Support Services – Street Outreach	
Support Services – Stand Alone	
CoC Planning Grant	
Support Services – Coordinated Entry	
HMIS	
Permanent Housing – Rapid Re-housing	



Additional notes Please use the space below for any additional thoughts or comments you have about the application. [NOTES GO HERE]

Explanation:

Eligible Organization Types: Projects will be evaluated based on HUD's project eligibility threshold as follows:

- Provide documentation that organization is a non-profit 501(c)(3) tax-exempt organization or another city government agency
- Demonstrate the financial and management capacity and experience to carry out the proposed project as detailed in the application and the capacity to administer federal funds.
- The population to be served must meet the definition of "homeless" under 24 CFR 578.3
- Must agree to participate in the local HMIS system (however, victim service provider must use a comparable database that meets the needs of the local HMIS)
- Applicants must maintain an active SAM registration
- Applicants must provide a valid DUNS number, registered and active
- In Good Standing with the State of Maryland (must be dated within 30 days of the application)
- Last 2 years' single audit or independent financial audit that demonstrates the financial and management capacity
- Commitment to operating the program under the Housing First model
- Documentation of at least 25% cash or in-kind match
- Organizations applying for DV Bonus funds must have a history of serving individuals, families, and/or youth fleeing domestic violence, dating violence, or human trafficking
- Project has reasonable costs and is financially feasible

A Complete Application:

ALL new project applications must include the following components:

- 1. Completed Application
- 2. Match Commitment
- 3. Articles of Incorporation and Bylaws
- 4. Federal Tax Exemption Determination Letters



- 5. Certificate of Good Standing from State of Maryland dated within 30 days of application deadline
- 6. List of Board of Directors
- 7. Project Organizational Chart
- 8. Housing First Certification
- 9. Fair Housing Policy Certification
- 10. Conflict of Interest Questionnaire and Limits to Primarily Religious Organizations
- 11. Proof of Ownership or Lease (if housing will be provided at site-based location)
- 12. Single or Independent Audits (most recent 2 years)

Eligible Activities:

- Rent or utility assistance after 2 months of nonpayment of rent or utilities to prevent eviction or loss of utility service. Funds may be used to pay rent or utility arrear payments up to 6 months on behalf of program participants residing in permanent housing.
- Short-term emergency lodging in motels or shelters, either directly or through vouchers. Eligible
 costs include lodging costs in motels or hotels for program participants; pro-rata share of
 sheltering program participants in existing shelters so long as the costs are actual costs of
 creating new and temporary beds in emergency shelters and not to permanently increase the
 capacity of the shelter. No funds may be used to shelter program participants in existing shelter
 beds.
- Repairs, (such as insulation, window repair, door repair, roof repair, and repairs) that are
 necessary to make housing habitable to be used for transitional or permanent housing by
 people experiencing homelessness. The total cost of repairs may not exceed \$10,000 per
 structure.
- Capacity building activities. Capacity building activities are those activities that maintain or
 improve the skills of recipients. Eligible capacity building activities include employee education,
 job training, staff retention activities such as financial incentives to staff, paying for continuing
 education opportunities, cross training within an organization, staff training and professional
 licensing or certification, and other professional development activities. An applicant may apply
 for up to 20% of funds requested as part of the project, including project administrative costs,
 for capacity building activities.
- Emergency food and clothing assistance. The cost of providing meals or groceries and clothing to program participants are eligible costs.
- Costs associated with making use of Federal Inventory property programs to house homeless individuals and families. Federal Inventory property programs means the Use of Federal Real Property to Assist the Homeless program authorized by title V of the Act, and implemented by 24 CFR part 581, and the Single-Family Property Disposition Program authorized by section 204(g) of the National Housing Act (12. U.S.C. 1710(g)) and implemented at 24 CFR part 291 Eligible costs are: preparing and submitting applications to obtain ownership of the real property; transfer taxes; recording fees; closing costs; building permit and zoning fees; attorney's fees; rehabilitation of buildings and structures on the property necessary to bring



them into compliance with local building codes and to convert them to the intended homeless assistance use; water, sanitation, sewer and utility hook-up fees and deposits and bringing lines to the property; wells; septic systems; and improving access to the real property from public roads.

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:41 PM **To:** Salemsolutions1@gmail.com

Cc: Janice Miller; Anthony Williams; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: Salem Ministries_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Jimmie,

I am writing on behalf of the Baltimore City Continuum of Care to acknowledge that the committee reviewed your project proposal under the FY 22 Special Unsheltered Continuum of Care Competition. However, after conducting a threshold review, it was determined that the project was missing supporting documentation and did not comply with the CoC application requirements. This letter is to formally provide you with written notice that the project proposal was not accepted in the Baltimore City's Special Unsheltered Continuum of Care Competition.

We appreciate the effort that your organization put into preparing this application. As a new applicant we encourage you to consider applying again in the future, and we would like to find different opportunities to collaborate with your organization.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202

443-853-0079



Jimmie Robinson Salem Enterprises LLC 8050 Philadelphia Road Baltimore, MD 21237

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. Robinson,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. Unfortunately, after conducting a threshold review, it was determined that the project was missing supporting documentation and did not comply with the CoC application requirements. This letter is to formally provide you with written notice that the project proposal was not accepted in the Baltimore City's Special Unsheltered Continuum of Care Competition.

We appreciate the effort that your organization put into preparing this application. As a new applicant we encourage you to consider applying again in the future, and we would like to find different opportunities to collaborate with your organization.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

2022-Oct-04 16:36

Janice Miller
Baltimore City

Continuum of Care Chair

2022-Oct-04 15:56

Irene Agustin, Director

Mayor's Office of Homeless Services

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:45 PM

To: michelle.suazo@uempowerofmd.org; peter.suazo@uempowerofmd.org

Cc: Janice Miller; 'CharlesCallahan@umm.edu'; Anthony Williams; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: UEmpower_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Michelle,

I am writing on behalf of the Baltimore City Continuum of Care to acknowledge that the committee reviewed your project proposal under the FY 22 Special Unsheltered Continuum of Care Competition. However, after conducting a threshold review, it was determined that the project was missing supporting documentation and did not comply with the CoC application requirements. This letter is to formally provide you with written notice that the project proposal was not accepted in the Baltimore City's Special Unsheltered Continuum of Care Competition.

We appreciate the effort that your organization put into preparing this application. As a new applicant we encourage you to consider applying again in the future, and we would like to find different opportunities to collaborate with your organization.

Kind regards, Paroma



Paroma Nandi, MPA
(pronouns: she/her/hers)
Chief of Policy & Partnership
Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Michelle Suazo Uempower Maryland/The Food Project 760 Ritchie Highway Severn Park, MD 21146

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Ms. Suazo,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. Unfortunately, after conducting a threshold review, it was determined that the project was missing supporting documentation and did not comply with the CoC application requirements. This letter is to formally provide you with written notice that the project proposal was not accepted in the Baltimore City's Special Unsheltered Continuum of Care Competition.

We appreciate the effort that your organization put into preparing this application. As a new applicant we encourage you to consider applying again in the future, and we would like to find different opportunities to collaborate with your organization.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely

2022-Oct-04 16:35

Janice Miller
Baltimore City

Continuum of Care Chair

Irene Agustin, Director

Mayor's Office of Homeless Services

CC: Peter Suazo

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:39 PM

To: elysianfields.info@gmail.com; pw@organizationofhope.org

Cc: Janice Miller; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS); Anthony Williams

Subject: Special NOFO Notification Letter

Attachments: Elysian Fields_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Arthur,

I am writing on behalf of the Baltimore City Continuum of Care to acknowledge that the committee reviewed your project proposal under the FY 22 Special Unsheltered Continuum of Care Competition. However, after conducting a threshold review, it was determined that the project was missing supporting documentation and did not comply with the CoC application requirements. This letter is to formally provide you with written notice that the project proposal was not accepted in the Baltimore City's Special Unsheltered Continuum of Care Competition.

We appreciate the effort that your organization put into preparing this application. As a new applicant we encourage you to consider applying again in the future, and we would like to find different opportunities to collaborate with your organization.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202

443-853-0079



Arthur Griffin Elysian Fields, LLC 2222 N Howard St, Suite 2 (Basement Level) Baltimore, MD 21218

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. Griffin,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. Unfortunately, after conducting a threshold review, it was determined that the project was missing supporting documentation and did not comply with the CoC application requirements. This letter is to formally provide you with written notice that the project proposal was not accepted in the Baltimore City's Special Unsheltered Continuum of Care Competition.

We appreciate the effort that your organization put into preparing this application. As a new applicant we encourage you to consider applying again in the future, and we would like to find different opportunities to collaborate with your organization.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely

2022-Oct-04 16:36

Janice Miller Baltimore City

Continuum of Care Chair

CC: Patrecia Williams

2022-Oct-04 16:54

Irene Agustin,

Director

Mayor's Office of Homeless Services

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:19 PM

To: Odette Belcher; cferger@dayspringbaltimore.org; rwilkes@dayspringbaltimore.org
Cc: Janice Miller; Anthony Williams; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: Daysprings_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Dear Odette,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Dayspring Programs' project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA (pronouns: she/her/hers)

Chief of Policy & Partnership
Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202

443-853-0079



Odette Belcher Dayspring Programs 1125 N. Patterson Park Ave Baltimore, MD 21213

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Ms. Belcher,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely

2022-Oct-04 14:56

Janice Miller
Baltimore City
Continuum of Care Chair

2022-Oct-04 15:38

Irene Agustin,
Director
Mayor's Office of Homeless Services

CC: Rhonda Wilkes Cheryl Ferger

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:13 PM

To: Daniel McCarthy; shannon@episcopalhousing.org

Cc: Janice Miller; Anthony Williams; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: EHC_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Dan,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Episcopal Housing Corporations's project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Dan McCarthy Episcopal Housing Corporation 3986 Roland Ave Baltimore, MD 21211

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. McCarthy,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely

2022-Oct-04 14:57

Janice Miller Baltimore City

Continuum of Care Chair

2022-Oct-04 15:36

Irene Agustin, Director

Mayor's Office of Homeless Services

CC: Shannon Snow

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:23 PM **To:** Rich; angel@generosityglobal.org

Cc: Janice Miller; Anthony Williams; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: Generosity Global_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Rich,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Generosity Global's project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Richard Awo Generosity Global 6751 Columbia Gateway Drive, 3rd Floor Suite 315 Columbia, MD 21046

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. Awo,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

2022-Oct-04 15:45

Janice Miller
Baltimore City

Continuum of Care Chair

2022-Oct-04 15:56

Irene Agustin, Director

Mayor's Office of Homeless Services

CC: Angel Stewart

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:21 PM

To: Mary C. Slicher; Jenny Castellanos-Graham

Cc: Janice Miller; Anthony Williams; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: Project PLASE_FY22 CoC Special NOFO Notification Letter (New Project) (1).pdf

Importance: High

Dear Mary,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Project PLASE's project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Mary Slicher Project PLASE 3549-3601 Old Frederick Rd Baltimore, MD 21229

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Ms. Slicher,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

2022-Oct-04 14:55

Janice Miller

Baltimore City

Continuum of Care Chair

2022-Oct-04 15:39

Irene Agustin,

Director

Mayor's Office of Homeless Services

CC: Jenny Castellanos-Graham

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:10 PM **To:** Nick Usher; sprall@dpob.org

Cc: 'CharlesCallahan@umm.edu'; Janice Miller; Anthony Williams; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: DPOB_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Nick,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Downtown Partnership of Baltimore's project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Nick Usher Downtown Partnership of Baltimore 20 S Charles St, 6th Fl Baltimore, MD 21201

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. Usher,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

2022-Oct-04 14:57

Janice Miller Baltimore City

Continuum of Care Chair

2022-Oct-04 15:36

Irene Agustin, Director

Mayor's Office of Homeless Services

CC: Stephanie Prall

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:27 PM **To:** F.T. Burden; Surbhi Seth; Elana Bouldin

Cc: 'CharlesCallahan@umm.edu'; Janice Miller; Anthony Williams; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: SCS_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear F.T.,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Springboard Community Services' project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



F.T. Burden Springboard Community Services (Family and Children's Services of Central Maryland, Inc) 4623 Falls Road Baltimore, MD 21209

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. Burden,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

2022-Oct-04 16:38

Janice Miller
Baltimore City
Continuum of Care Chair

2022-Oct-04 16:55

Irene Agustin,
Director
Mayor's Office of Homeless Services

CC: Elana Bouldin Surbhi Seth

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:25 PM **To:** 'jennifer@mannahouseinc.org'

Cc: 'Janice Miller'; 'Anthony Williams'; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: Manna House_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Jennifer,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Manna House's project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Jennifer Dubreuil Manna House 435 E. 25th St Baltimore, MD 21218

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Ms. Dubreuil,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely

2022-Oct-04 16:54

Janice Miller Baltimore City Continuum of Care Chair 2022-Oct-04 16:37

Irene Agustin,
Director
Mayor's Office of Homeless Services

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:29 PM

To: John Schiavone; Holmes, Laurie; William Senft

Cc: Janice Miller; Agustin, Irene (MOHS); Anthony Williams; 'CharlesCallahan@umm.edu'

Subject: Special NOFO Notification Letter

Attachments: SVDP_FY22 CoC Special NOFO Notification Letter (New Project).pdf; SVDP_FY22 CoC

Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear John,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that St. Vincent de Paul's project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA
(pronouns: she/her/hers)
Chief of Policy & Partnership
Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



John Schiavone St. Vincent de Paul 2305 N. Charles Street, Suite 300 Baltimore, MD 21218

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. Schiavone,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely

2022-Oct-04 16:38

Janice Miller
Baltimore City
Continuum of Care Chair

2022-Oct-04 15:57

Irene Agustin,
Director
Mayor's Office of Homeless Services

CC: Laurie Holmes William Sneft

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:31 PM

To: Nico Sanders; Jpopp@chaincmd.org; jmurray@chaincmd.org

Cc: Janice Miller; 'CharlesCallahan@umm.edu'; Anthony Williams; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: CHA_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Nico,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Community Housing Associates' project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Nico Sanders Community Housing Associates 2918 Glenmore Ave, Ste. B Baltimore, MD 21214

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Mr. Sanders,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

2022-Oct-04 16:39

Janice Miller
Baltimore City

Continuum of Care Chair

2022-Oct-04 16:56

Irene Agustin, Director

Mayor's Office of Homeless Services

CC: Joan Murray, Operations Director CHA John Popp Finance Director, CHA

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:16 PM **To:** Beth Benner; Ernestine Brown

Cc: Janice Miller; Anthony Williams; 'CharlesCallahan@umm.edu'; Agustin, Irene (MOHS)

Subject: Special NOFO Notification Letter

Attachments: WHC_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Beth,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Women's Housing Coalition's project proposal under the FY 22 Special Unsheltered Continuum of Care Competition has been accepted. Your project application will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Beth Benner Women's Housing Coalition 119 East 25th St Baltimore, MD 21218

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Ms. Benner,

Thank you for submitting a new project proposal under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the new project proposal was accepted into the program Competition.

Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

2022-Oct-04 14:56

Janice Miller Baltimore City

CC:

Continuum of Care Chair

Ernestine Brown

2022-Oct-04 15:37

Irene Agustin,

Director

Mayor's Office of Homeless Services

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 4, 2022 8:33 PM

To: Agustin, Irene (MOHS); Wells, William (MOHS)

Cc: Janice Miller; 'CharlesCallahan@umm.edu'; Anthony Williams

Subject: Special NOFO Notification Letter

Attachments: MOHS_FY22 CoC Special NOFO Notification Letter (New Project).pdf

Importance: High

Dear Irene,

I am writing on behalf of the Baltimore City Continuum of Care to confirm that Mayor's Office of Homeless Services' project proposals under the FY 22 Special Unsheltered Continuum of Care Competition have been accepted. Your project applications will be included in the CoC's full application submission to HUD on October 20, 2022. The attached letter is your formal notification.

We look forward to working with you on finalizing Baltimore's Special Unsheltered CoC Application.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079



Irene Agustin Mayor's Office of Homeless Services 7 E. Redwood St 5th F Baltimore, MD 21202

Re: FY 2022 Special Unsheltered Continuum of Care Competition

Dear Ms. Agustin,

Thank you for submitting new project proposals under the Baltimore City's Special Unsheltered Continuum of Care Competition. This letter is to formally provide you with written notice that the following new project proposals were accepted into the program Competition.

- 1. MD-501 CoC Planning Grant Unsheltered NOFO
- 2. HMIS Unsheltered Project
- 3. SSO-CE Unsheltered Project
- 4. SSO MOHS Street Outreach Project

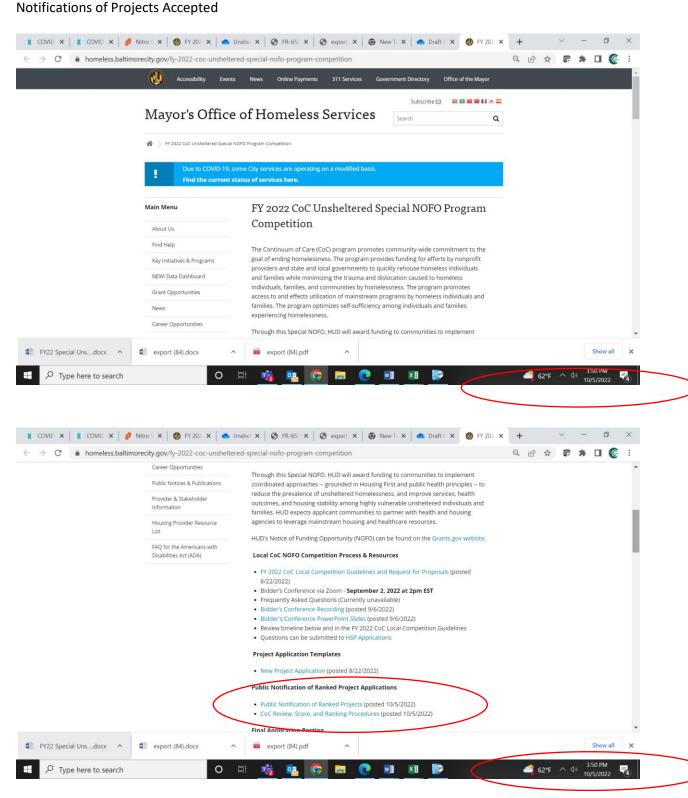
Thank you for your commitment to making homelessness rare and brief in Baltimore City. We wish you much success in your future endeavors.

Sincerely,

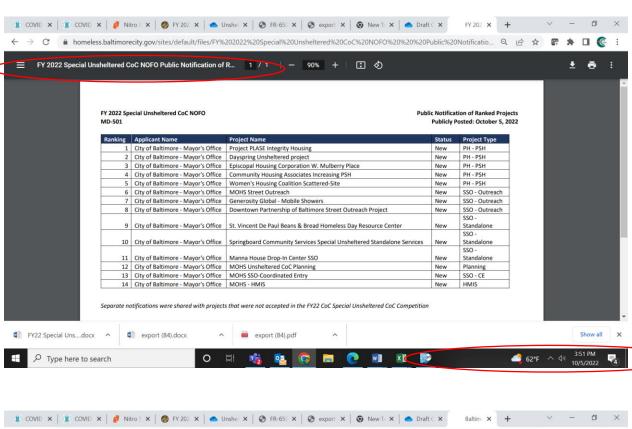
2022-Oct-04 16:39

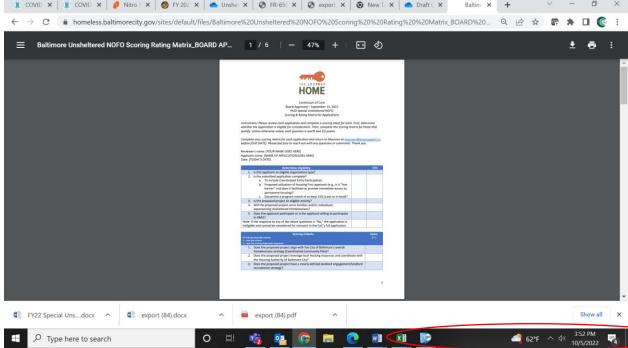
Janice Miller
Baltimore City
Continuum of Care Chair

MD-501

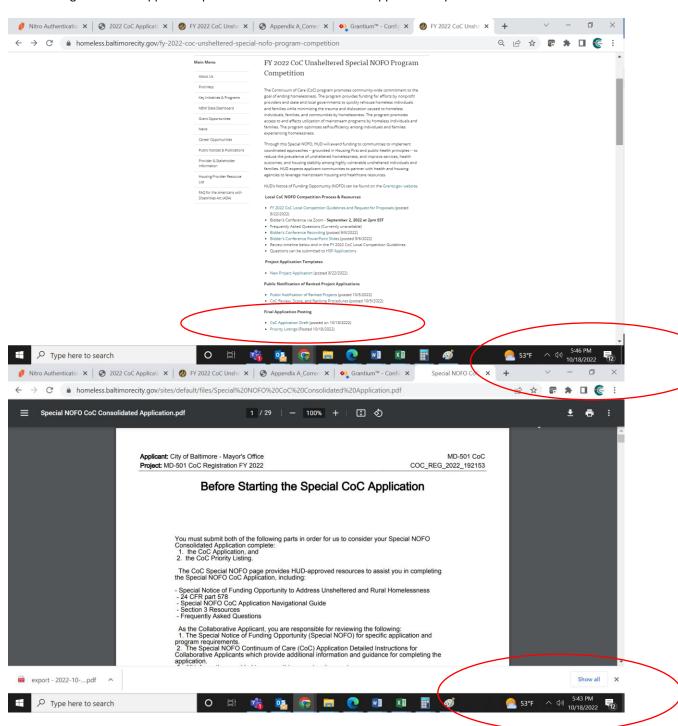


MD-501 Notifications of Projects Accepted

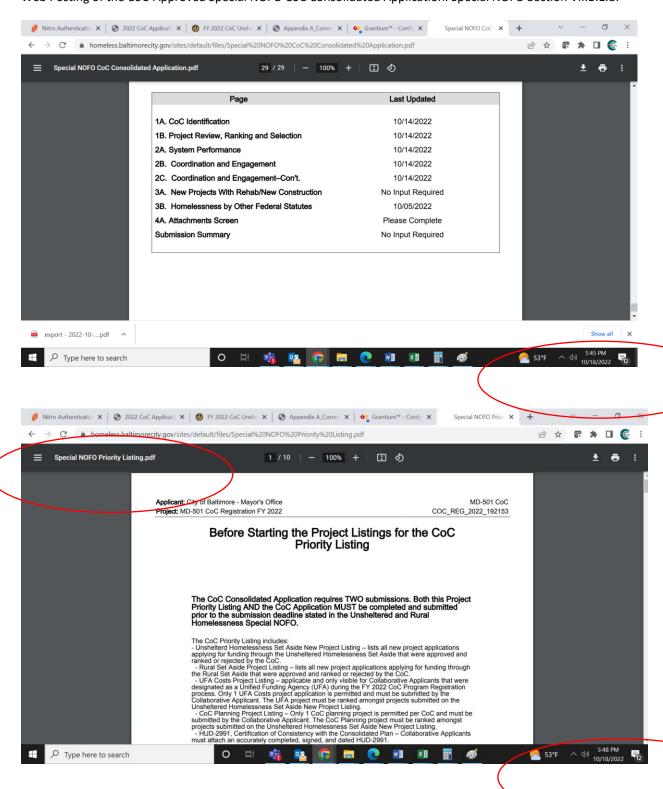




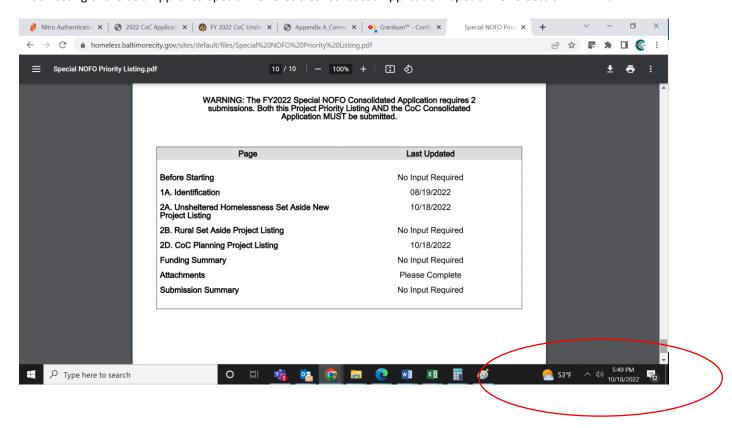
MD-501 Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. Special NOFO Section VII.B.1.b.



MD-501 Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. Special NOFO Section VII.B.1.b.



MD-501 Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. Special NOFO Section VII.B.1.b.



Special NOFO Addressing Unsheltered NOFO - Public Posting

Sent

Tue, Oct 18, 2022 6:07 pm

Special NOFO Addressing Unsheltered NOFO - Public Posting

Sent 10/18/22 6:07PM

Table of contents

Overview	1
Opens by location	2
Subscriber activity	3
Click performance	4
Social stats	5
Advanced reports	6

Special NOFO Addressing Unsheltered NOFO - Public Posting

Sent 10/18/22 6:07PM

Overview

1,082 Recipients

Audience: Continuum of Care Listserv **Delivered:** Tue, Oct 18, 2022 6:07 pm

Subject: Baltimore City's FY 2022 Special NOFO

Application

167 Opened	10 Clicked	7 Bounced	O Unsubscribed	
Successful deliveries	1,075 99.4%	Clicks per unic	que opens 6.	.0%
Total opens	206	Total clicks		14
Last opened	10/19/22 12:11AM	Last clicked	10/18/22 8:19	PM
Forwarded	0	Abuse reports		0
O Orders	•	0.00 rder revenue	\$0.00 Total revenue	



CoC-Approved Consolidated Application Addressing Unsheltered Homelessness

Available for Review Now



Dear Continuum of Care Members and Community Partners,

This is a reminder that the FY 2022 Special CoC-Approved Consolidated Application Addressing Unsheltered Homelessness that includes the Priority Listing of Projects has been posted. The final submission to HUD will take place on October 20, 2022 prior to the deadline. The Application, along with information about the CoC funding and process can be viewed here.

Funding through this competition will support new projects through the Continuum of Care (CoC) that will provide housing and support services to individuals and families experiencing unsheltered homelessness. Programs are designed to quickly rehouse individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and

communities by homelessness. The program promotes access to and effects utilization of mainstream programs by homeless individuals and families. The program optimizes self-sufficiency among individuals and families experiencing homelessness.









Copyright © 2019 The Journey Home, All rights reserved.

Our mailing address is:

7 E Redwood St # 5, Baltimore, MD 21202

Want to change how you receive these emails? You can update your preferences or unsubscribe from this list.

This email was sent to << Test Email Address >>

why did I get this? unsubscribe from this list update subscription preferences

The Journey Home · 7 E Redwood St, Baltimore, MD, United States · 5th Floor · Baltimore, MD 21202 · USA



Nandi, Paroma (MOHS)

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 18, 2022 5:57 PM

To: Agustin, Irene (MOHS); Alice Kennedy; Amy Collier; Anthony Williams; Carolyn Johnson;

'CharlesCallahan@umm.edu'; Christine Harris; Ciera Dunlap; Corliss Alston; Damien Haussling; Daniel McCarthy; David Pratter; Janice Miller; Jasmine King; Jeff Garrett (garrett.jeff84@gmail.com); John Schiavone; Kelly Smith; Kevin Lindamood; Lolah James; Martins-Evora, Maria; Raymond Terry; Robert Stokes; Scott Gottbreht; Tara Joseph;

Wells, William (MOHS); Jimmie Robinson; doug@chessiecap.com

Cc: Chris Powell; Joan Kinsey; Kesi Howard; Von Bradshaw; aarin.alston@baltimorecity.gov

Subject: FY 2022 Special NOFO Addressing Unsheltered Homelessness CoC Competition

Importance: High

Dear CoC Board,

We are working on finalizing Baltimore City's Final Application for the FY 2022 Special NOFO Addressing Unsheltered Homelessness. Please note that as a requirement (Special NOFO Section VII.B.1.b.) we have uploaded CoC-Approved Consolidated Application and Priority Listing on the MOHS Website 2-days before the deadline here: https://homeless.baltimorecity.gov/fy-2022-coc-unsheltered-special-nofo-program-competition

Thank you to everyone's contributions on the application. The final application will be submitted on Thursday, October 20, 2022 and uploaded to the MOHS website prior to the deadline. An additional notification will be shared through the Journey Home Newsletter.

If you have any questions, please let me know.

Kind regards, Paroma



Paroma Nandi, MPA
(pronouns: she/her/hers)
Chief of Policy & Partnership
Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079

paroma.nandi@baltimorecity.gov

Nandi, Paroma (MOHS)

From: Nandi, Paroma (MOHS)

Sent: Tuesday, October 18, 2022 5:58 PM

To: Maureen Richey; Miller, Janice (Code Blue); Charles Callahan:; Alston, Corliss "Deputy

Chief for HCVP"; Anthony Williams:; Jeff Garrett:; Lolah James:; Edward Blackstone:; Carolyn Johnson:; Stevens, Jessi (MOHS); Jackson, Lasandra E. (MOHS); Haskins-Hill,

Angel (MOHS); Adeniji, Adegboyega (MOHS); Kevin Lindamood;

dan@episcopalhousing.org; jr1740@georgetown.edu; Agustin, Irene (MOHS); Kathy Robertson; Enrique Arcilla; Fatima Juarez; Pamela Kestner; garrettjeff84@gmail.com; Sam Jones; Underwood, Kyana (MOHS); Janae Tyler; Julie Figueroa; Burgundi Allison;

isaih321@gmail.com

Subject: Unsheltered NOFO application public posting

Importance: High

Dear CoC Special NOFO Work Group,

We are working on finalizing Baltimore City's Final Application for the FY 2022 Special NOFO Addressing Unsheltered Homelessness. Please note that as a requirement (Special NOFO Section VII.B.1.b.) we have uploaded CoC-Approved Consolidated Application and Priority Listing on the MOHS Website 2-days before the deadline here: https://homeless.baltimorecity.gov/fy-2022-coc-unsheltered-special-nofo-program-competition

Thank you to everyone's contributions on the application. The final application will be submitted on Thursday, October 20, 2022 and uploaded to the MOHS website prior to the deadline. An additional notification will be shared through the Journey Home Newsletter.

If you have any questions, please let me know.

Kind regards, Paroma



Paroma Nandi, MPA

(pronouns: she/her/hers)

Chief of Policy & Partnership

Mayor's Office of Homeless Services
7 E. Redwood St. 5th Fl. Baltimore, MD 21202
443-853-0079

paroma.nandi@baltimorecity.gov

----Original Appointment----

From: Maureen Richey <maureen@lesarsupport.co>

Sent: Thursday, October 13, 2022 1:59 PM

To: Maureen Richey; Nandi, Paroma (MOHS); Miller, Janice (Code Blue); Charles Callahan:; Alston, Corliss "Deputy Chief for HCVP"; Anthony Williams:; Jeff Garrett:; Lolah James:; Edward Blackstone:; Carolyn Johnson:; Stevens, Jessi (MOHS); Jackson, Lasandra E. (MOHS); Haskins-Hill, Angel (MOHS); Adeniji, Adegboyega (MOHS); Kevin Lindamood; dan@episcopalhousing.org; jr1740@georgetown.edu; Agustin, Irene (MOHS); Kathy Robertson; Enrique Arcilla; Fatima Juarez; Pamela Kestner; garrettjeff84@gmail.com; Sam Jones; Underwood, Kyana (MOHS); Janae Tyler; Julie Figueroa; Burgundi Allison; isaih321@gmail.com



Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Dennis R. Schrader, Secretary

October 19, 2022

Irene Agustin
Director, Mayor's Office of Homeless Services
7 E. Redwood Street, 5th Floor
Baltimore, MD 21202

RE: Support for City of Baltimore Unsheltered NOFO

The Maryland Department of Health (the Department) expresses its continued partnership in response to The Journey Home - Continuum of Care's application to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. Specifically, within the continued partnership on the Maryland Medicaid Assistance in Community Integration Services (ACIS) Pilot program which supports efforts to end homelessness for those experiencing, or at high risk of experiencing, unsheltered homelessness.

Although not a direct provider of services, Maryland Medicaid will continue to partner with the Baltimore City Mayor's Office of Homeless Services (MOHS) team as they and their team provide tenancy-based case management services/tenancy support services, and housing case management services to those experiencing homelessness in the City in accordance with the ongoing ACIS Pilot.

Through this pilot, MOHS is responsible for providing a local match for funds at a rate of 50%, which for state fiscal year (SFY) 2023 is \$854,206,00. The State administers the federal matching funds for this project at a rate of 50%, which is \$854,206.00, making the total project amount for SFY23 \$1,708,412.00. Ten area local hospitals provide the City's portion of the local match and include the following:

Johns Hopkins Hospital
University of Maryland Medical Center - Midtown
LifeBridge Health
Johns Hopkins Bayview Medical Center
Mercy Medical Center
MedStar Union Memorial Hospital
Ascension Saint Agnes Healthcare
MedStar Good Samaritan Hospital

University of Maryland Medical Center - Downtown MedStar Harbor Hospital Center

We are confident that the Baltimore Continuum of Care will do an excellent job in the prioritization and allocation of funds, placements, and services, as they are the driving force for homeless service delivery throughout the City. The Baltimore Continuum of Care is familiar with HUD grant management and knows the nuances of unsheltered homelessness in our community, both of which will lend to the overall success of the selected projects. In addition, the partnerships the CoC brings to these projects all have extensive experience both in working with people experiencing unsheltered homelessness and in implementing innovative approaches to addressing the needs of the community.

Again, we offer our full support to the Baltimore Continuum of Care and its important efforts in addressing unsheltered homelessness, ensuring that it is rare, brief, and nonrecurring.

Sincerely,

Alyssa L. Brown, JD

Director, Innovation, Research, and Development

Office of Health Care Financing

Alyon L. Brown



Baltimore VA Medical Center

10 North Greene Street Baltimore, MD 21201 410-605-7000

Perry Point VA Medical Center Perry Point, MD 21902 410-642-2411

Loch Raven VA Medical Center 3900 Loch Raven Boulevard Baltimore, MD 21218 410-605-7000

Maureen Richey LESAR Development Consultants 404 Euclid Avenue, Suite 212 San Diego, CA 92114

Dear Ms. Richey:

We understand that the Baltimore Continuum of Care, along with its partners, is submitting a response to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. VA Maryland Healthcare System enthusiastically expresses its support for their application.

As a provider of VA Maryland Healthcare System Community Integration Services Program, we look forward to working with the City of Baltimore and the eventual projects funded through this special Unsheltered NOFO.

We are confident that the Baltimore Continuum of Care will do an excellent job in the prioritization and allocation of funds, placements, and services, as they are the driving force for homeless service delivery throughout the City. The Baltimore Continuum of Care is familiar with HUD grant management and knows the nuances of unsheltered homelessness in our community, both of which will lend to the overall success of the selected projects. In addition, the partnerships the CoC brings to these projects all have extensive experience both in working with people experiencing unsheltered homelessness and in implementing innovative approaches to addressing the needs of the community.

Again, we offer our full support to the Baltimore Continuum of Care and its important efforts in addressing unsheltered homelessness, ensuring that it is rare, brief, and nonrecurring.

Sincerely,

Honathan R. Eckman, P.E.

Director, VA Maryland Health Care System

10/6/22 Health Care for the Homeless 421 Fallsway, Baltimore Md 21202



RE: Support for City of Baltimore Unsheltered NOFO

We understand that the Baltimore Continuum of Care, along with its partners, is submitting a response to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. Health Care for the Homeless (HCH) enthusiastically expresses its support for their application.

Health Care for the Homeless works to end homelessness through racially equitable health care, housing, and advocacy in partnership with those of us who have experienced it. HCH is widely recognized as a leader in the community in the provision of care to vulnerable populations. We are dedicated to developing innovative strategies designed to increase access to care, improve quality and continuity of care, maximize positive health outcomes, and provide affordable health care to low income and un/underinsured populations. Our person-centered model includes a full range of services: medical care, behavioral health services, substance use disorder treatment, case management, benefits enrollment, dental care, and permanent supportive housing services. We look forward to working with the City of Baltimore and the eventual projects funded through this special Unsheltered NOFO.

As an active participant in the Baltimore Continuum of Care (CoC) we are confident in its ability to prioritize and allocate funds, and manage placements and services. HCH recognizes the CoC's experience with HUD grant management and the nuances of unsheltered homelessness in our community, both of which will lend to the overall success of the selected projects. HCH is in full support of increasing affordable housing options for our Baltimore neighbors and understands the intrinsic connection between housing and health outcomes. Again, we offer our full support to the Baltimore Continuum of Care and its important efforts in addressing unsheltered homelessness, ensuring that it is rare, brief, and nonrecurring.

Sincerely,

Kevin Lindamood President & CEO

421 Fallsway
Baltimore, MD 21202
phone: 410-837-5533
fax: 410-837-8020
www.hchmd.org
@hchomeless

Robin Carter Chair | Board of Commissioners

Janet Abrahams President | Chief Executive Officer



October 13, 2022

Irene Agustin Director Mayor's Office of Homeless Services 7 E. Redwood Street, 5th Floor Baltimore, MD 21202

RE: Letter of Commitment for City of Baltimore Unsheltered NOFO

The Housing Authority of Baltimore City (HABC) has been notified that the Baltimore Continuum of Care (the "Baltimore CoC") along with its partners, is submitting a response to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. HABC supports this effort with the understanding that the Baltimore CoC will offer supportive services at the time of the award. HABC has a long history of partnership with the Baltimore CoC and is confident that this will be another successful project. The Baltimore CoC are familiar with HUD grant management and the nuances of unsheltered homelessness in our community. In addition, the partnerships the CoC brings to these projects all have extensive experience working with people experiencing unsheltered homelessness in the community.

HABC is committed to this partnership and has agreed to apply for 30 Stability Vouchers as well as setting aside an additional 70 Housing Choice Vouchers, pending Board approval, for the Homeless Set-Aside in support of the City's application.

HABC is the fifth-largest Housing Authority in the country, serving more than 23,000 households. Our dedication to fostering diverse, vibrant, sustainable communities throughout Baltimore includes creating pathways to permanent, affordable housing for Baltimoreans experiencing homelessness. We look forward to executing on this opportunity to expand our partnership with the CoC.

Again, HABC offers its full support to the Baltimore Continuum of Care and its efforts in addressing unsheltered homelessness, ensuring that it is a rare, brief, and non-recurring event.

Sincerely,

Janet Abrahams

President/CEO, HABC

Housing Authority of Baltimore City | 1225 West Pratt Street, Baltimore, MD 21223





Robin Carter Chair | Board of Commissioners

Janet Abrahams President | Chief Executive Officer



October 13, 2022

Irene Agustin Director Mayor's Office of Homeless Services 7 E. Redwood Street, 5th Floor Baltimore, MD 21202

RE: Letter of Commitment for City of Baltimore Unsheltered NOFO

The Housing Authority of Baltimore City (HABC) has been notified that the Baltimore Continuum of Care (the "Baltimore CoC") along with its partners, is submitting a response to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. HABC supports this effort with the understanding that the Baltimore CoC will offer supportive services at the time of the award. HABC has a long history of partnership with the Baltimore CoC and is confident that this will be another successful project. The Baltimore CoC are familiar with HUD grant management and the nuances of unsheltered homelessness in our community. In addition, the partnerships the CoC brings to these projects all have extensive experience working with people experiencing unsheltered homelessness in the community.

HABC is committed to this partnership and has agreed to apply for 30 Stability Vouchers as well as setting aside an additional 70 Housing Choice Vouchers, pending Board approval, for the Homeless Set-Aside in support of the City's application.

HABC is the fifth-largest Housing Authority in the country, serving more than 23,000 households. Our dedication to fostering diverse, vibrant, sustainable communities throughout Baltimore includes creating pathways to permanent, affordable housing for Baltimoreans experiencing homelessness. We look forward to executing on this opportunity to expand our partnership with the CoC.

Again, HABC offers its full support to the Baltimore Continuum of Care and its efforts in addressing unsheltered homelessness, ensuring that it is a rare, brief, and non-recurring event.

Sincerely,

Janet Abrahams

President/CEO, HABC

Housing Authority of Baltimore City | 1225 West Pratt Street, Baltimore, MD 21223







Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Dennis R. Schrader, Secretary

October 19, 2022

Irene Agustin
Director, Mayor's Office of Homeless Services
7 E. Redwood Street, 5th Floor
Baltimore, MD 21202

RE: Support for City of Baltimore Unsheltered NOFO

The Maryland Department of Health (the Department) expresses its continued partnership in response to The Journey Home - Continuum of Care's application to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. Specifically, within the continued partnership on the Maryland Medicaid Assistance in Community Integration Services (ACIS) Pilot program which supports efforts to end homelessness for those experiencing, or at high risk of experiencing, unsheltered homelessness.

Although not a direct provider of services, Maryland Medicaid will continue to partner with the Baltimore City Mayor's Office of Homeless Services (MOHS) team as they and their team provide tenancy-based case management services/tenancy support services, and housing case management services to those experiencing homelessness in the City in accordance with the ongoing ACIS Pilot.

Through this pilot, MOHS is responsible for providing a local match for funds at a rate of 50%, which for state fiscal year (SFY) 2023 is \$854,206,00. The State administers the federal matching funds for this project at a rate of 50%, which is \$854,206.00, making the total project amount for SFY23 \$1,708,412.00. Ten area local hospitals provide the City's portion of the local match and include the following:

Johns Hopkins Hospital
University of Maryland Medical Center - Midtown
LifeBridge Health
Johns Hopkins Bayview Medical Center
Mercy Medical Center
MedStar Union Memorial Hospital
Ascension Saint Agnes Healthcare
MedStar Good Samaritan Hospital

University of Maryland Medical Center - Downtown MedStar Harbor Hospital Center

We are confident that the Baltimore Continuum of Care will do an excellent job in the prioritization and allocation of funds, placements, and services, as they are the driving force for homeless service delivery throughout the City. The Baltimore Continuum of Care is familiar with HUD grant management and knows the nuances of unsheltered homelessness in our community, both of which will lend to the overall success of the selected projects. In addition, the partnerships the CoC brings to these projects all have extensive experience both in working with people experiencing unsheltered homelessness and in implementing innovative approaches to addressing the needs of the community.

Again, we offer our full support to the Baltimore Continuum of Care and its important efforts in addressing unsheltered homelessness, ensuring that it is rare, brief, and nonrecurring.

Sincerely,

Alyssa L. Brown, JD

Director, Innovation, Research, and Development

Office of Health Care Financing

Alyon L. Brown



Baltimore VA Medical Center

10 North Greene Street Baltimore, MD 21201 410-605-7000

Perry Point VA Medical Center Perry Point, MD 21902 410-642-2411

Loch Raven VA Medical Center 3900 Loch Raven Boulevard Baltimore, MD 21218 410-605-7000

Maureen Richey LESAR Development Consultants 404 Euclid Avenue, Suite 212 San Diego, CA 92114

Dear Ms. Richey:

We understand that the Baltimore Continuum of Care, along with its partners, is submitting a response to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. VA Maryland Healthcare System enthusiastically expresses its support for their application.

As a provider of VA Maryland Healthcare System Community Integration Services Program, we look forward to working with the City of Baltimore and the eventual projects funded through this special Unsheltered NOFO.

We are confident that the Baltimore Continuum of Care will do an excellent job in the prioritization and allocation of funds, placements, and services, as they are the driving force for homeless service delivery throughout the City. The Baltimore Continuum of Care is familiar with HUD grant management and knows the nuances of unsheltered homelessness in our community, both of which will lend to the overall success of the selected projects. In addition, the partnerships the CoC brings to these projects all have extensive experience both in working with people experiencing unsheltered homelessness and in implementing innovative approaches to addressing the needs of the community.

Again, we offer our full support to the Baltimore Continuum of Care and its important efforts in addressing unsheltered homelessness, ensuring that it is rare, brief, and nonrecurring.

Sincerely,

Honathan R. Eckman, P.E.

Director, VA Maryland Health Care System

10/6/22 Health Care for the Homeless 421 Fallsway, Baltimore Md 21202



RE: Support for City of Baltimore Unsheltered NOFO

We understand that the Baltimore Continuum of Care, along with its partners, is submitting a response to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. Health Care for the Homeless (HCH) enthusiastically expresses its support for their application.

Health Care for the Homeless works to end homelessness through racially equitable health care, housing, and advocacy in partnership with those of us who have experienced it. HCH is widely recognized as a leader in the community in the provision of care to vulnerable populations. We are dedicated to developing innovative strategies designed to increase access to care, improve quality and continuity of care, maximize positive health outcomes, and provide affordable health care to low income and un/underinsured populations. Our person-centered model includes a full range of services: medical care, behavioral health services, substance use disorder treatment, case management, benefits enrollment, dental care, and permanent supportive housing services. We look forward to working with the City of Baltimore and the eventual projects funded through this special Unsheltered NOFO.

As an active participant in the Baltimore Continuum of Care (CoC) we are confident in its ability to prioritize and allocate funds, and manage placements and services. HCH recognizes the CoC's experience with HUD grant management and the nuances of unsheltered homelessness in our community, both of which will lend to the overall success of the selected projects. HCH is in full support of increasing affordable housing options for our Baltimore neighbors and understands the intrinsic connection between housing and health outcomes. Again, we offer our full support to the Baltimore Continuum of Care and its important efforts in addressing unsheltered homelessness, ensuring that it is rare, brief, and nonrecurring.

Sincerely,

Kevin Lindamood President & CEO

421 Fallsway
Baltimore, MD 21202
phone: 410-837-5533
fax: 410-837-8020
www.hchmd.org
@hchomeless

Robin Carter Chair | Board of Commissioners

Janet Abrahams President | Chief Executive Officer



October 13, 2022

Irene Agustin Director Mayor's Office of Homeless Services 7 E. Redwood Street, 5th Floor Baltimore, MD 21202

RE: Letter of Commitment for City of Baltimore Unsheltered NOFO

The Housing Authority of Baltimore City (HABC) has been notified that the Baltimore Continuum of Care (the "Baltimore CoC") along with its partners, is submitting a response to the recently issued Unsheltered NOFO to provide additional capacity, housing, and service opportunities to those experiencing unsheltered homelessness in the City of Baltimore. HABC supports this effort with the understanding that the Baltimore CoC will offer supportive services at the time of the award. HABC has a long history of partnership with the Baltimore CoC and is confident that this will be another successful project. The Baltimore CoC are familiar with HUD grant management and the nuances of unsheltered homelessness in our community. In addition, the partnerships the CoC brings to these projects all have extensive experience working with people experiencing unsheltered homelessness in the community.

HABC is committed to this partnership and has agreed to apply for 30 Stability Vouchers as well as setting aside an additional 70 Housing Choice Vouchers, pending Board approval, for the Homeless Set-Aside in support of the City's application.

HABC is the fifth-largest Housing Authority in the country, serving more than 23,000 households. Our dedication to fostering diverse, vibrant, sustainable communities throughout Baltimore includes creating pathways to permanent, affordable housing for Baltimoreans experiencing homelessness. We look forward to executing on this opportunity to expand our partnership with the CoC.

Again, HABC offers its full support to the Baltimore Continuum of Care and its efforts in addressing unsheltered homelessness, ensuring that it is a rare, brief, and non-recurring event.

Sincerely,

Janet Abrahams

President/CEO, HABC

Housing Authority of Baltimore City | 1225 West Pratt Street, Baltimore, MD 21223







For the best experience, open this PDF portfolio in Acrobat X or Adobe Reader X, or later.

Get Adobe Reader Now!

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

Overview

The Baltimore City Continuum of Care (CoC) is applying for the U.S. Department of Housing and Urban Development's Continuum of Care Supplemental NOFO to Address Unsheltered Homelessness. Unsheltered homelessness has been an ongoing concern in Baltimore for decades; however, after COVID-19, this issue became more visible and appears to be increasing.

The CoC's goals are to:

- 1) Assist and improve coordination between outreach and emergency services with the focused goal of connections to housing;
- 2) Bring together activities that have been operating in silos to create a comprehensive, multi-disciplinary approach to address unsheltered homelessness; and
- 3) Dedicate resources to successfully implement this plan.

Our application is based on the work Baltimore City has accomplished in developing its Strategic Investment Plan (SIP). Mayor Brandon Scott requested a thoughtful strategic planning process that centered around active community engagement. His administration contracted with Barbara Poppe and Mathew Doherty, who both served as Directors of the United States Interagency Council on Homelessness and have decades of experience working in systems reform, specifically around homelessness and housing, to work with the Mayor's Office of Homeless Services (MOHS) to create a SIP that in its foundation had intentional community engagement and the voices of people with lived experiences. This process included paid positions for local consultants with lived experiences and expertise and required developing a leadership structure. The Core Leadership Team, comprised of fourteen (14) individuals representing city departments, the CoC, nonprofit providers, philanthropy and people with lived experiences was created with the goal of reviewing the information collected and prioritizing activities through reviewing current processes and investments, facilitated listening sessions and administering surveys to organize the information to assist the Core Leadership Team in identifying the city's priorities to create the SIP.

The SIP prioritizes the use of key current and future resources as part of the overall community recovery from the COVID-19 pandemic to strengthen the homelessness response system in Baltimore City, with a primary focus to achieve the following objectives:

- Rehousing people experiencing homelessness and stabilizing people at imminent risk
- Reducing unsheltered homelessness and encampments
- Driving progress toward racial equity
- Enhancing partnerships to advance person-centered approaches

The strategic investment planning process focused on resources provided through the American Rescue Plan Act (ARPA), but is intended to guide near term investments and serve as a roadmap for areas within our homelessness response system that need critical investment. MOHS' proposals for ARPA funding were guided by this work and five (5) proposals were made to the Office of Recovery Programs on September 30, 2021.

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

Mayor Scott announced the city's ARPA award to MOHS in February 2022 and directed \$75M to support critical investments in non-congregate emergency housing, rapid rehousing, housing navigation and landlord engagement, housing accelerator fund, and a flexible fund for diversion and rapid resolution. Additionally, MOHS is working with the Baltimore City Department of Housing and Community Development (DHCD) to direct its HOME-ARP allocation of \$15.4M to support the housing accelerator fund to develop more permanent supportive housing. The total investment is \$90.4M to address homelessness and housing in the City of Baltimore and is the largest investment in homelessness and housing that the City of Baltimore has ever made. This award of federal funding is the catalyst needed to transform the homelessness response system in Baltimore City that historically has been disinvested in vulnerable populations for decades.

Mayor Scott joined the U.S. Department of Housing and Urban Development (HUD) and United States Interagency Council on Homelessness (USICH) for *House America: An All-Hands-On-Deck Effort to Address the Nation's Homelessness Crisis*. In May 2022, Mayor Scott announced his House America goals for rehousing and housing creation. House America leverages funding from the ARPA, federal, state, and local resources. Baltimore has set a goal to rehouse at least 1,000 households experiencing homelessness and add over 1,600 new units of affordable housing, including 597 deeply affordable units, into the development pipeline during the 2022 calendar year. As of September 30, 2022, our community surpassed the rehousing goal and the CoC set a new target of rehousing an additional 350 households by the end of the year.

The Leadership Committee on Homelessness and Housing (LCHH) was convened by Mayor Scott to guide the strategic plan to help Baltimore achieve its House America goals and implement the SIP and ARPA-funded projects related to homelessness and housing. The LCHH is co-chaired by the Director of the MOHS and Commissioner of the DHCD and includes representatives from homeless services and housing providers, philanthropy, city departments, people with lived experience of homelessness, hospitals, behavioral health, academia, and public safety. The committee includes three subgroups: Steering Committee, Rehousing Workgroup, and Housing Creation Workgroup.

The work accomplished with the Baltimore community on the SIP ensures the sustainability of initiatives beyond the ARPA investment and impacts the overall system. Focused planning, collaboration (specifically with the Public Housing Authority and local hospital partners) and dedicated resources are critical to impacting unsheltered homelessness and connecting households experiencing homelessness with severe service needs to housing.

Leveraging Housing Resources

Ending homelessness requires access to safe and affordable housing options. The SIP outlines the need to connect to landlords and to create housing opportunities to serve people experiencing homelessness. The ARPA funding includes increasing rental assistance, housing navigation, landlord engagement and developing access to affordable housing and creating more PSH units.

Development of New Units and Creation of Housing Opportunities:

The Mayor's LCHH created a subcommittee focused on housing creation and are actively working to achieve the House America goal of creating over 1,600 units of PSH. This

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

subcommittee is co-lead by Commissioner Alice Kennedy with Baltimore City DHCD and Amy Kleine with The Harry and Jeanette Weinberg Foundation. The Housing Accelerator Fund was created to increase the supply of PSH units. Investment for this fund includes \$17M in ARPA support and leveraging \$15.4M from HOME-ARP.

The CoC has been working closely with the Housing Authority of Baltimore City (HABC) to direct vouchers (EHV, Housing Choice, Re-Entry, etc.) to people experiencing homelessness. HABC was awarded 278 vouchers and to date, 230 vouchers have been leased. Additionally, Housing Choice Vouchers and other set aside vouchers will be earmarked for referrals to the Assistance in Community Integration Services (ACIS) program, a demonstration pilot program authorized by the Center for Medicare and Medicaid Services (CMS) that provides housing and tenancy-based case management services to eligible Medicaid beneficiaries.

The CoC's application for funding includes five (5) PSH project proposals, totaling 117 CoC-funded units for individuals and families experiencing unsheltered homelessness. Project applications are rooted in using Housing First principals that are coupled with robust support services to ensure households with severe needs have access to housing and wraparound services. The nonprofit providers are both new and returning agencies, and have diverse and vast experience working within the community. Each project is leveraging additional resources through their networks to ensure participants are matched to housing and healthcare services, along with case management, employment supports, and benefits assistance.

The CoC coordinated with HABC to develop their application for funding under the Special Unsheltered NOFO. Through this effort, the CoC and HABC have submitted a letter of commitment to ensure stability vouchers allocated to Baltimore will be supported by CoC-funded supportive services and prioritized for people experiencing unsheltered homelessness. HABC has submitted their request for 30 stability vouchers and offered 70 Housing Choice Vouchers for people experiencing homelessness, which is doubling the number of permanent housing opportunities through this application (and exceeding the 50 percent requirement of non-CoC-funded housing subsidies committed in the City's application for the Unsheltered NOFO).

The 2022 PIT Count identified 124 unsheltered households. Although this is a downward trend from the 546 unsheltered households identified in 2017 PIT Count, we believe that the 2022 PIT Count is an undercount due to challenges that arose from COVID-19 and changes in methodology. Outreach data from HMIS for calendar year 2022 (to date) shows that over 2,000 households experiencing homelessness have been engaged by outreach teams. The 100 vouchers provided by HABC combined with the additional 117 CoC-funded PSH units through the Special NOFO will have a profound impact on our homelessness response system for households with severe service needs.

Landlord Recruitment:

Baltimore City has allocated \$6,120,000 over the next 3 years in ARPA funding to support increasing housing navigation and landlord engagement activities that will significantly reduce the length of time individuals and families remain homeless between receiving a housing offer and moving into a suitable permanent housing unit.

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

One of the largest challenges for individuals exiting homelessness in Baltimore has been identifying and securing safe, affordable permanent housing units. The pandemic has exacerbated challenges with locating safe, affordable housing options for individuals exiting homelessness. Safe and decent housing stock in the city is limited and many households experience tremendous difficulties with identifying private market rental housing units that can pass inspection quality standards and that belong to landlords willing to rent to households receiving housing vouchers/subsidies or who have limited income at the time of lease signing.

While the eviction moratoria were vital to protecting at-risk households from entering homelessness, it also placed incredible strains on landlords, and many have sought to limit future financial risk by requiring higher income and background checks for potential tenants. Other landlords have succumbed to financial pressures and exited the rental market entirely, decreasing the number of available housing units and raising median rents across the city. The low supply of rental units and rising prices have increased challenges with locating acceptable rental options in mixed-income neighborhoods, effectively concentrating poverty in low-income neighborhoods, compounding systemic inequities that further limit the socioeconomic opportunities for individuals exiting homelessness.

Service providers have named landlord recruitment as one of the biggest barriers to quickly moving households from enrollment to move-in to permanent housing. Funding for support services, including housing identification and housing counseling services, is limited across the homeless services spectrum. Service providers and individuals experiencing homelessness alike have reported consistent challenges in identifying amenable landlords and suitable housing stock to meet program participant needs, slowing exits from emergency shelter and creating long waits to enter permanent housing after initial enrollment in rehousing programs.

ARPA funds will be used for strategies around landlord engagement, which were a vital tool when expanding RRH using ESG-CV funds over the last 2 years. Using ARPA funding to support landlord incentives such as signing bonuses, double security deposits, assistance with repairing damages in units, additional costs of cleaning and maintenance, and other creative incentives will assist in landlord recruitment and help build a stronger landlord network across the CoC. MOHS is in the process of contracting with Padmission, a web-based platform for homeless services organizations to manage landlord relations and assist individuals and families in their housing search. MOHS will hire three (3) Housing Identification Specialists who will engage landlords and work with them to add properties to Padmission. The CoC in partnership with the LCHH are in the process of setting up listening sessions to discuss housing standards and are working to develop a vetting process.

Data extracted from the web-based centralized landlord engagement and housing search tracker allows for performance tracking, which assists in tracking lease-up times and trouble-shooting issues that may impact the lease-up process. Landlords update property listings in real time, making housing search and client lease-ups more efficient. Advantages of using the web-based tracker such as shortened lease-up times and reduced marketing costs for the landlords can be leveraged to recruit and uphold landlord engagement.

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

ARPA will also support increasing activity around Housing Navigation. MOHS will hire five (5) additional housing navigators and is working to co-locate the navigators in libraries across the city. Housing Navigators will be trained on HMIS, the coordinated access assessment, diversion and rapid resolution, and have access to the flexible fund as well as access to Padmission. Training will be provided to the library social services staff that includes social workers and peer specialists.

Leveraging Healthcare Resources

An investment in housing is an investment in healthcare. Healthcare partnerships are critical in serving people experiencing homelessness, especially households with severe service needs. Through the SIP planning process, it was identified that not only does Baltimore need more units of PSH, but it has also historically underfunded support services. Partnerships between homeless services and hospitals is essential in serving households experiencing unsheltered homelessness. The city, CoC and hospital partners are exploring collaborative strategies around tenancy case management, medical respite, service coordination and ways to maximize using managed care for support services that assist people experiencing homelessness, specifically households with severe service needs.

Assistance in Community Integration Services:

In 2019, the City of Baltimore, Mayor's Office of Homeless Services, Health Care for the Homeless, and local hospitals joined forces at the intersection of housing and healthcare to end homelessness and improve the health and wellbeing for 200 of our most vulnerable citizens.

Assistance in Community Integration Services (ACIS) is a demonstration pilot program authorized by the Center for Medicare and Medicaid Services (CMS) that provides housing and tenancy-based case management services to eligible Medicaid beneficiaries. The goal is to reduce the use of unnecessary health services through the provision of supportive housing services, not previously reimbursable by Medicaid and make this a permanent program in the State of Maryland.

By FY 2021, the ACIS project:

- Housed 197 individuals and families;
- Provided 2,835 housing and tenancy-based case management service visits;
- Saw a 54% reduction in avoidable hospital visits and readmissions; and,
- Reported over \$500,000 in healthcare costs savings.

With the success of this innovative program in addressing social determinants of health and improving the health and wellbeing of the Maryland population, the CMS approved the Maryland Department of Health's request for renewal. The renewal extends ACIS for five years (effective January 1, 2021 – December 31, 2026) and expands the program by 100 slots (total of 300 slots). HABC supports ACIS through permanent housing vouchers.

Ten (10) local hospitals provided the local match for ACIS that funds case management and administrative costs. ACIS required quarterly meetings with hospital partners called the Housing

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

and Health Steering Committee. This committee has been folded into the LCHH to ensure connection between homeless services and the hospital system. Through ACIS, hospitals expressed frustrations with shelter access. In response, MOHS held a listening session with hospital partners and identified the need to further explore shelter access and the potential of developing a more robust medical respite model.

Medical Respite:

Gaps in services currently exists for clients whose medical conditions are not serious enough to require inpatient hospitalization but that require care beyond the capability of emergency shelter providers.

This includes but is not limited to patients who:

- Require the use of oxygen tanks
- Have open wounds/sores >1" diameter
- Cannot self-transfer from a wheelchair to a bed
- Cannot perform adult daily living tasks unassisted (i.e. showering, dressing)
- Have an active communicable disease infection (i.e. C. diff)

Currently, there are 15 convalescent beds that are operating out of the Weinberg Housing Resource Center. Both hospitals and homeless service providers are motivated to seek out solutions to fill gaps in the current system and develop a coordinated system for referrals to medical respite and emergency shelter and ultimately results in a connection to permanent housing or an appropriate long-term care solution.

To address these challenges the Housing and Health Steering Committee is exploring a permanent Medical Respite Program in the City of Baltimore. The goal is to ensure that people experiencing homelessness who have medical needs are assessed, triaged and referred to the appropriate intervention. Creating a Medical Respite Program, will help hospitals with the following:

- Preserve critical inpatient care capacity,
- Avoid expensive prolonged inpatient stays for patients, and
- Ensure patients receive appropriate recuperative care while avoiding inappropriate discharges to emergency shelters.

Timely referrals to medical respite services can also help hospitals to avoid Medicaid penalties for unduly high readmission rates and reduce the overutilization of costly emergency healthcare services. Medical respite services, when offered in partnership with hospital systems, are Medicaid reimbursement eligible; which can subsidize the cost of services and support program sustainability. Recently, the Housing and Healthcare Steering Committee was folded into the Mayor's LCHH so that it is included in the overall strategy and comprehensive plan.

Behavioral Health Partnership:

People who are experiencing homelessness are at increased risk for substance use disorders (SUDs), mental disorders, trauma, medical conditions, employment challenges, and

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

incarceration. To assist households who are unsheltered with severe needs, partnerships between homeless services and behavioral health services are essential to address the unique treatment challenges, as both treatment and housing needs must be concurrently addressed for treatment to be most effective. Person-centered prevention and trauma-informed treatment practices are essential when working with people experiencing homelessness and help prioritize and address the complex issues clients face.

MOHS is working with Behavioral Health Services Baltimore (BHSB) to improve service connections between individuals who need behavioral and mental health services and housing. Housing was nearly unanimously endorsed by stakeholders as one of the largest gaps within the system in the Baltimore Public Behavioral Health System Gap Analysis. All types of affordable housing were identified as being in need, but access to evidence-based housing models that pair permanent housing with supportive services were identified as a dire need.

BHSB is analyzing the Emergency Petition Process as part of the work to comply with the consent decree - which is a court enforceable agreement to resolve DOJ's findings that it believed the Baltimore City Police Department (BPD) had engaged in a pattern and practice of conduct that violates the United States Constitution, and certain provisions of federal statutory law. BHSB and MOHS will work together to explore discharge planning as it relates to the emergency petition process and on ways to better connect individuals to housing or shelter options upon discharge.

Baltimore's Current Strategy to Identify, Shelter, and House Individuals and Families Experiencing Unsheltered Homelessness.

Current Street Outreach Strategy:

The CoC has three (3) dedicated street outreach teams – MOHS Outreach, People Encouraging People, and Downtown Partnership of Baltimore. These service providers work closely with MOHS and the CoC to provide comprehensive coverage to all 14 city districts, encompassing all 50 zip/postal codes assigned to Baltimore City. Outreach services are available Monday - Friday, 8:30 AM – 4:30pm and extended to weekends 6pm-10 during Winter Shelter days.

Outreach efforts consist of but are not limited to sharing information on homeless resources, encampment assessments, vulnerability assessments, distribution of clothing, water, non-perishable foods, cold and warm prepared meals, warming/cooling supplies, addiction treatment, mental health services, career development resources, bus passes, food resources, laundry services, shower services, emergency shelter, vital document retrieval, health benefits, housing supports, public benefits, physical and behavioral health care, harm reduction interventions, and other resources while working with the community. Outreach workers are trained and serve as navigators to assist unsheltered households connect to housing and provide equitable access to service referrals, shelter, and housing assistance. There are processes in place for subpopulations that include, adults, families with children, unaccompanied youth (18-24), and households fleeing DV. The outreach teams meet bi-weekly to share resources and coordinate care through case conferences. Each outreach team also have roles and special competencies, such as access to

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

clinical treatment, SOAR, crisis response, health/safety services, and serving special populations such as the LGBTQ+ and Hispanic community.

Outreach is dedicated to ensuring that underserved communities are supported by being inclusive of all demographics and working with a network of providers. Baltimore Save Haven (BSH) provides a variety of direct and referral supportive services that meet the TLGBQIA+ community. BSH provides comprehensive services focused on meeting the basic needs of individuals (i.e., housing, showers, and hygiene) to more specifically tailored support service to meet the complex needs of the population (i.e., legal assistance, HIV/STI testing, and gender-affirming health care); and coordinated access and entry. House of Ruth Maryland (HRM) supports underserved communities and equitable community development through offering all services through staff fluent in both English and Spanish, and language access through interpretation services. HRM provides emergency housing assistance, service coordination, job navigation, rapid rehousing services, legal services, counseling, and advocacy and outreach to survivors of intimate partner and sexual violence in and around Baltimore.

Outreach serves people who are least likely to request assistance, such as individuals and families with DV experience, significant trauma, chronic homelessness, non-English speakers, and co-occurring SMI/SUD. Teams with integrated behavioral health services are assigned to connect with individuals with SMI/SUD. Teams conduct outreach daily, provide transportation, and are equipped with wheelchair-accessible vehicles. Teams are trained to connect with non-English speaking clients with services, and either have a Spanish speaking outreach worker or interpreter services. At the beginning of the pandemic, MOHS contracted with Generosity Global to bring mobile showers and the Franciscan Center to provide meal services to harder to reach individuals in encampments to ensure basic needs were being met since many drop-in/resource centers were not providing inhouse services. The need and demand for mobile services was highlighted during the pandemic and is now a primary low- barrier service option for people experiencing unsheltered homelessness. This strategy has strengthened the relationships between Outreach workers and the unsheltered population; thus, increasing the acceptance of housing.

Outreach strategies are informed by people with lived experience and expertise, and many outreach workers have their own personal experiences related to homelessness. Providers implement accessible frameworks of gaining feedback and input through formal/informal advisory groups such as the CoC's Lived Experience Advisory Committee (LEAC), Baltimore Safe Haven's Youth Homelessness Demonstration Project (YHDP), and House of Ruth's resident advisory council. Furthermore, BSH incorporates an internal/external professional development model to identify and promote clients who are most active in program design and evaluation into paid staff positions known as the client-staff hybrid model which is a unique approach to social services in Baltimore.

Since COVID-19, Baltimore City has seen an increase in the number of encampments throughout the city. Outreach is working closely with Community Solutions through Built for Zero to make systems improvement focused on assisting unsheltered individuals to connect to housing and navigate the system. Outreach is working to improve coordinating outreach visits and ensure coverage within the city limits. A By-Name list was developed and the teams meet every two weeks to go over the by name list to ensure unsheltered individuals are moving

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

through the housing process and/or to help an individual connect to mental and behavioral health services.

Over the last year, the CoC has focused on using data to make informed decisions on programming. MOHS serves as the HMIS lead for the CoC and together they have been working to create dashboards and to monitor inflow and outflow into the homelessness response system as well as visualizing the number of actively homeless individuals throughout the year versus when it is collected during the annual PIT count. MOHS will work with the CoC to restructure outreach efforts and move to a model where outreach staff carry a caseload. Additionally, the CoC is reviewing its coordinated entry system and identified that individuals who are unsheltered are less likely to be matched to housing. Some unsheltered individuals are unable or resistant to complete the vulnerability assessment. The CoC and MOHS will make changes to the coordinated entry system so that individuals with severe services needs are matched to housing or referred to other placements that best meet their specific needs.

The HMIS Administrator monitors entries and services provided to clients in Baltimore City which supports performance management and informs system processes strategy changes. With data gathered from HMIS, the CoC can ensure accountability in the use of public funds and where changes and updates need to be made. Through routine HMIS data assessments and reporting, the program will be able to determine progress and areas of greater needs including but not limited to targeted areas of enrollments, housing placements and service needs. Providers are accountable and committed to updating HMIS to provide the most up-to-date information on clients and ensuring the visibility of underrepresented populations.

Current Strategy to Provide Immediate Access to Low Barrier Shelter and Temporary Housing for Individuals and Families Experiencing Unsheltered Homelessness:

In response to the public health crisis and under the guidance of the Baltimore City Health Department, MOHS implemented Baltimore City's strategy for reducing the spread of COVID-19 among high-risk populations by reducing congregate shelter capacity and suspending encampment closures, in accordance with CDC recommendations. This strategy included utilizing private hotel rooms to maintain physical distancing protocols for people experiencing homelessness to mitigate the spread of COVID-19 and save lives.

Baltimore City contracted with six (6) hotels to provide non-congregate shelter that included:

- Establishing five (5) hotels that served 500+ clients for non-congregate sheltering
- Collaborating with the Health Department and University of Maryland Medical System
 to establish a hotel for Isolation and Quarantine that evolved to a safe haven shelter for at
 least 65 individuals
- Distributing PPE to shelter providers
- Expanding outreach and emergency services and launching a call center to better manage shelter bed availability.
- Increasing Winter Shelter/Code Blue overnight shelter capacity with meal service, with social distancing and other precautions to mitigate the spread of COVID-19; more robust transportation services

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

- MOHS partnering with the Baltimore City Health Department and Healthcare for the Homeless (HCH) to offer vaccines to providers and people experiencing homelessness
- Developing vaccination clinic to over 650 clients and service staff were over 1,500 people were vaccinated through HCH
- Developing mobile vaccination clinic for the unsheltered population
- On-going partnership with BCHD for vaccination and testing opportunities

In April 2022, the city moved to step up its rehousing efforts to demobilize three (3) of the hotels and to prepare to transition shelter operations to establish permanent non-congregate interim housing. The goal of rehousing is to connect as many people to housing as possible. As part of our hotel demobilization strategy, MOHS requested ARPA funds to assist in rehousing efforts by increasing rapid re-housing resources. With the establishment of two (2) new non-congregate interim housing sites, the transition reduced from five (5) hotels to three (3) hotels. Having additional rapid rehousing resources will also open capacity within the shelter system. These three (3) non-congregate emergency shelters for men, women and families continue to operate until the city acquires permanent facilities.

Through the city's SIP, the community has determined that emergency interim housing, such as non-congregate interim housing is a high priority. MOHS with support of the CoC is moving forward with purchasing (two) 2 hotels using ARPA funds to ensure non-congregate shelters are a permanent fixture within emergency services in Baltimore City. This will support 275 non-congregate shelter beds within the system that would replace congregate shelter beds. Investment in permanent non-congregate shelter with high-quality, housing focused case management services is critical to ensure the continued safety of people experiencing homelessness. It provides safe, dignified temporary housing in a trauma-informed setting; allowing individuals to participate in the re-housing and case management process, while having a stable place to rest, meet basic needs, and store personal belongings without fear of interference. In addition to the personal benefits, the use of non-congregate models has increased participation in case management, and significantly reduced interpersonal conflict between staff and residents, and decreased utilization of emergency services. A shift to non-congregate models decreases the length of time homeless and improves housing outcomes.

In order to maintain system flow, the CoC in partnership with Built for Zero has created by name list case conferencing for the subpopulations of youth, families, veterans, individuals, and the unsheltered focused on helping households move more efficiently through the coordinated entry system. Through House America, a rehousing goal was established and targets were set for the subpopulations. At the end of September 2022, the City of Baltimore achieved its rehousing goal of 1,000 households. Youth, families and individuals exceeded the targets and veterans were at 80 percent of the goal. The CoC is working closely with the VA to assist in reaching both the House America and VA National Challenge goals.

Current Strategy to Provide Immediate Access to Low Barrier Permanent Housing for Individuals and Families Experiencing Unsheltered Homelessness:

The CoC believes that Housing First, is not housing only and understands the importance of coupling housing with supportive services to ensure all households have an opportunity to

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

stabilize. Ensuring that projects provide participants with choice and autonomy to develop individualized service plans, better positions households to succeed.

All CoC and ESG-funded project providers must sign an agreement confirming that the project will operate using a Housing First approach and commit to this through explicit language in the final executed contract. Projects are evaluated to ensure that access to programs is not contingent on sobriety, minimum income, lack of a criminal record, completion of treatment, participation in services, or other unnecessary conditions. In addition, the program must be able to demonstrate that they quickly move residents to permanent housing and individuals are not terminated due to a failure to participate in supportive services, progress on service plans, loss of income or failure to increase income, and, or being a victim of domestic violence.

The CoC has applied for five (5) PSH projects, three (3) SSO - Street Outreach Projects, and three (3) SSO-Stand Alone projects that all have proposed robust support services either directly through their program or through leveraging resources and commitments in the community. Projects are focused not only on housing, but ensuring that adequate and necessary wraparound services are being provided. Commitments from Healthcare for the Homeless, Behavioral Health System Baltimore, and St. Francis Neighborhood Center are to name a few.

Updating the CoCs Strategy to Identify, Shelter, and House Individuals Experiencing Unsheltered Homelessness with Data and Performance.

At the onset of the COVID-19 pandemic, homeless service providers made necessary and life-saving changes to mitigate the impact and limit the spread of the virus. Now, the city and its funded providers are making strides toward the "new normal" by using data to inform long-term, more sustainable housing solutions.

Data is central to this effort and critical in guiding strategic decisions for the MOHS. Street Outreach teams enroll clients in services and enter all engagements into HMIS. Outreach teams also have access to connect individuals to the Coordinate Entry/Access system, and is part of their street outreach strategies on ensuring unsheltered individuals are connected to shelter and housing. Collecting data and tracking clients over an extended period of time can be challenging for a community as transient as the homeless community but sheltering in place gave MOHS an opportunity to utilize a data-driven approach to rehousing.

Data Dashboards were developed in collaboration with the <u>Mayor's Office of Performance and Innovation</u> and <u>Built for Zero</u>. It shows the current status of our hotel clients – as identified by hotel of residence, shelter program, race, gender, age and Coordinated Access enrollment – as well as their status overtime. The dashboard also displays the length of time clients are residing in hotels and their housing or exit outcomes.

We use this tool to analyze trends in the population and direct resources where needed to increase permanent housing outcomes. For example, we identified that many clients experience a roadblock in the housing process because they lacked vital identity documents needed to enter a lease agreement. These documents are often lost, stolen, or left behind during a housing crisis. To help mitigate this roadblock, MOHS partnered with the Maryland Motor Vehicle and the

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

Social Security administrations to streamline the process for people experiencing homelessness to receive copies of their state ID and Social Security Card. Additionally, in collaboration with the LEAC, <u>Amazon Web Services</u> and <u>New America</u>, the CoC developed and piloted My Digital Data Locker Baltimore, a web-based tool that gives people experiencing homelessness a secure place to manage digital copies of vital documents needed to obtain housing services.

This administration champions using technology to increase transparency and accountability. By making this tool publicly available, all stakeholders and interested parties can track the progress of our rehousing efforts. It takes a community-wide effort to house our neighbors experiencing homelessness and now the community has access to data that will aid in that effort. However, raw data alone does not tell the complete story and MOHS will continue to analyze the data and present it in ways that are easily understood and provide appropriate nuance. One example of this is the analysis of the number of people who had a temporary Housing Outcome such as emergency shelter. This number is high relative to the other Housing Outcomes; the reason is because it accounts for the several hundred clients who were transferred in March 2020 from congregate shelters to non-congregate hotels to mitigate the impacts of COVID-19.

Replicating the use of data tools to analyze the entire homeless response system to better understand the barriers and gaps in Coordinated Access, will help decrease the length of time someone experiences homelessness and increase the CoC's ability to house people.

Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness.

Anticipated funding through the Special NOFO application establishes dedicated resources to unsheltered homelessness. Dedicated housing and improvements to support services, outreach, and housing navigation will help address encampments and better connect unsheltered individuals and families to housing thus reducing the number of people experiencing unsheltered homelessness. Overall the CoC has proposed to dedicate 217 PSH units to people experiencing unsheltered homelessness and is proposing outreach engagements to over 655 households.

The CoC's Homelessness Response System Action Committee (HRS) is responsible for monitoring the coordinated access system. HRS will be monitoring systems performance and Built for Zero is working with the CoC to create data dashboards. These dashboards are set up to monitor the flow of our homelessness response system. For example, if the HRS identifies increases in length of time homeless and identifies that it takes 60+ days to lease up they can work with the CoC Housing Committee to develop strategies to make improvements so that households are leasing up faster.

Additionally, the CoC is utilizing a case conferencing model and has created case conferencing groups around youth, families, single adults, Veterans and unsheltered. Case conferencing is an opportunity to review data in the specific subpopulations, identify trends or concerns and to peer solve more challenging cases. In the work around unsheltered homelessness, it was identified that unsheltered individuals were less likely to receive a housing offer. Upon further review, many individuals engaged in outreach were not completing the coordinated access assessment.

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

The Baltimore City's Coordinated Entry System, known as Coordinated Access System (CAS) covers 100 percent of the CoC's geographic area. Since 2019, the assessment tool is built into the HMIS to ensure individuals in need of assistance are quickly assessed and ranked according to vulnerability and matched to the first appropriate permanent housing option available, including both CoC and non-CoC funded housing units. CAS is the centralized intake process developed to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed, referred, and connected to housing and assistance based on their strengths and needs. Baltimore's CoC developed a modified assessment tool modeled after the SPDAT to prioritize the most vulnerable individuals in need of assistance. The modified assessment was to ensure that the diverse population of clients served are equitably assessed and prioritized for housing. Through the HRS Committee feedback, the CAS has incorporated a number of assessment tools to prioritize vulnerable individuals. During the COVID-19 pandemic the HRS committee quickly moved to adjust the prioritization and used a COVID-19 risk factor assessment to quickly match vulnerable individuals to housing. With the introduction of YHDP projects, the HRS Committee adapted the TAY VI SPDAT based on feedback from the Youth Action Board and Youth Homelessness Committee. Through this Special NOFO, the CoC will adopt program eligibility and review access to ensure barriers that have prevented people experiencing unsheltered homelessness from entering the CAS.

Change in outreach engagements to ensure housing is offered instead of only shelter is a priority. Use of effective client engagement techniques (e.g., motivational interviewing, trauma-informed care, Housing First approaches) for clients that are resistant to services will help improve client engagement. Developing training is a priority and the HRS committee is reviewing policies and best practices for households that have been engaged multiple times and still decline completing a coordinated access assessment. With dedicated resources for unsheltered individuals, HRS is will develop a policy for individuals who are unable to complete the assessment and identify prioritization strategy for this group. Additionally, by increasing access to housing offers this will help to transform street outreach practices to focus on housing and using shelter as a safety measure as they help the household connect to housing.

Involving Individuals with Lived Experience of Homelessness in Decision Making.

Baltimore City Continuum of Care (CoC) is a collaborative body that promotes communitywide commitment to the goal of making homelessness rare, brief, and non-recurring in Baltimore City. In 2019, the CoC board increased the number of dedicated seats of people with lived experience so that eight (8) out of the twenty-seven (27) elected, voting members were dedicated to individuals with lived experience of homelessness.

In addition, The Baltimore City CoC includes two committees —the Lived Experience Advisory Committee (LEAC) and the Youth Action Board (YAB)—responsible for providing the CoC MOHS with feedback and strategic guidance based on the experiences of homeless and formerly homeless individuals that includes individuals that have or are currently experiencing homelessness including unsheltered homelessness. Both the Chairs of the LEAC and YAB have dedicated seats on the full Board and participate in the Board's Executive Committee. Members of the LEAC and YAB participate in other committees and work groups of the CoC to ensure that people with lived experience and expertise are part of planning, implementation, and

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

decision-making in all of the Board's activities. However, all other committee work-plans and proposals are also presented at LEAC and YAB meetings to ensure that members with lived experience have an opportunity to review and provide feedback.

Having a diverse board ensures that people with lived experience are part of the leadership and decision-making process at the very top. In 2022, for the first time, the Vice Chair who was elected unanimously by the CoC is one of the founding members of the LEAC and has personally experienced homelessness and unsheltered homelessness.

The CoC routinely gathers feedback from people experiencing homelessness and people who have received assistance through the CoC or ESG programs through community forums, listening sessions, and public meetings. As part of the development of the Youth Homelessness Demonstration Program, projects funded were required to go through a Youth Advisory Board (YAB) Engagement checklist that outlined how the YAB would collaborate with new projects prior to the project start, during the project, and through continuous quality improvement. The checklist includes ways the YAB would support and provide feedback on interview panels for hiring new staff, trainings, services and service delivery methods, and overall on policies and procedures. This engagement checklist will be adopted for all newly funded projects under the Special Unsheltered NOFO to ensure that people with lived experience of homelessness, specifically unsheltered homelessness are part of the development, implementation, and continuous quality improvement of these new project. The engagement checklist ensures that new projects include people with lived experience and expertise in the delivery of new services.

The YAB and LEAC recruit new members on an ongoing basis through the use of community outreach and social media engagement. Most recently the YAB set out to create their own social media account that aligns with the goals and values of the CoC Board and its affiliates, but also allows the YAB to have its own representation to promote events either attended or hosted by the YAB, promote and recruitment for new membership, communicate with partner organizations, and highlight the YAB's agenda through a larger national platform. Through the COVID-19 pandemic, while many CoC committees were unable to meet the LEAC and YAB prioritized meetings that were hosted virtually. All CoC Board members with lived experience, LEAC members, and YAB members receive stipends to compensate them for their time. Ensuring that people with lived experience are compensated for their time reinforces the importance of their participation, supports their time and commitment, and breaks down barriers. Currently the Board is working on fundraising strategies to increase compensation to ensure that people with lived experience have the technology and equipment needed to participate more actively.

The Development of the CoC Action Plan and the most recent SIP to support the allocation of ARPA funds included extensive involvement with people with lived experience. During community information and listening sessions, individuals were able to raise concerns and gaps within the system to ensure funds and system-wide policies would address those issues. Some examples that were addressed were reforming shelter practices and policies, and the support and funding needed to move forward with establishing permanent non-congregate shelters within the community. The CoC also has established grievance policies for CoC and ESG programs to ensure that challenges raised by participants in programs are reviewed and resolved. In addition, the CoC hosts quarterly public member and board meetings that include public comment periods

Plan for Serving Individuals & Families Experiencing Homelessness with Severe Service Needs

to ensure people with lived experience of homelessness or program participants have a platform to raise their concerns.

The newly formed LCHH with the purpose of implementing the SIP, provides oversight over the House America goals and implement ARPA-funded projects related to homelessness and housing includes private/public partnership and has four dedicated seats to people experiencing homelessness.

Supporting Underserved Communities and Supporting Equitable Community Development.

Baltimore and many other cities are dealing with homelessness and the housing crisis because of institutional racism and discrimination as well as decades of disinvestment of services that help our most vulnerable citizens. An analysis of racial disparities within and across our systems indicates that people of color, specifically individuals that identify as Black or African American experience homelessness at significantly greater rates, even when controlling for poverty. The evidence of racialized inequities within our homeless service systems compelled the CoC to establish a Race Equity Agenda and form a Race Equity Committee. The Race Equity Committee is dedicated to review and revise data collection and evaluation strategies, provide training and technical assistance on race equity, and reform practices and policies to address and rectify racial disparities. To reverse these issues requires collaboration across all sectors of our community and creating a structure for this work to happen.

In a little over a year, substantial progress has been made to provide the space for collaborative systems work and to be guided by data. MOHS in partnership with the CoC, multiple city departments, providers and stakeholders are working to build the foundation and structure for systems work around homelessness and housing to occur. Homelessness is not a new issue; however, to support systems change requires it has the right foundation.

Through Mayor's Scott involvement in House America, we have set goals around rehousing and housing creation and our monitoring our progress to ensure we are serving those that may have not previously been assisted. Our partnership with Built for Zero is helping us increase our ability to make systems improvement and connect people experiencing homelessness to housing. While MOHS received a substantial investment through ARPA, we acknowledged that this helps to kick-off our efforts, but more resources will be required to get Baltimore to functional zero and ensure that all underserved communities receive assistance.