



MAYOR'S OFFICE OF
HOMELESS SERVICES

FY 2024

Mayor's Office of Homeless Services

CODE RED EXTREME HEAT ALERT PLAN



Code Red Extreme Heat Alert Information

Mayor's Office of Homeless Services Overview

The Mayor's Office of Homeless Services (MOHS) has developed the Fiscal Year (FY) 2024 Code Red Plan to aid in the coordination of efforts between the City of Baltimore and providers within the Continuum of Care (CoC) to provide cooling center information, cold water access, other protection, and vital, life-saving services for Baltimore residents experiencing homelessness during the code red season.

The purpose of this document is to detail the specific plan and protocols to activate additional cooling centers to serve individuals and families who are experiencing homelessness during extreme heat temperatures. The City - in partnership with CoC providers - will provide cooling center access and cold-water access points when a Code Red alert is issued by the Baltimore City Health Commissioner; this occurs when the forecasted heat index is greater or equal to 105°F. The FY24 Code Red Plan covers the period beginning June 01, 2023 and ending on August 31, 2023.

Baltimore City Health Department's Overview

The Health Commissioner declares a Code Red Extreme Heat Alert during periods of extreme heat. The decision to activate a Code Red Extreme Heat Alert on a particular day will be made before 6 A.M. of that day, if possible.

Individuals unsure of whether a Code Red Extreme Heat Alert is in effect can call [311](tel:311) for details. 311 operators will provide cooling center locations, safety tips, and information about warning signs for heat-related morbidity.

Individuals can also call [311](tel:311) to report specific concerns about vulnerable neighbors on Code Red Extreme Heat Alert days. Call **911** if you are having a heat-related emergency.

Those without electricity are particularly vulnerable to heat-related health problems. City residents who need energy assistance can apply through the [State of Maryland's Emergency Assistance portal](#) or call [1-800-332-6347](tel:1-800-332-6347). Older adults who need energy assistance can call [410-396-CARE](tel:410-396-CARE) (2273) for assistance.

The [Mayor's Office of Homeless Services](#) will coordinate cold water distribution to people throughout the city who are experiencing homelessness. The following emergency shelters and community outreach offices have water available during Code Red alerts:

Emergency Shelters & Community Outreach Offices

Facility Name	Address
Holiday Inn Express – Men’s Shelter	1701 Russell Street
Weinberg Housing & Resource Center – Men’s & Women’s Shelter	620 Fallsway
Fairfield Inn – Women’s Shelter	101 S. President Street
Sarah’s Hope Family Shelter	1114 N. Mount Street
People Encouraging People – Outreach Office	4201 Primrose Avenue
Downtown Partnership of Baltimore – Outreach Office	20 S. Charles Street

During Code Red alerts, Cooling Centers are available to people experiencing homelessness. Days and hours of availability vary by center and are detailed below.

MOHS Cooling Centers

Facility Name	Address	Hours of Operation
My Sister’s Place Women’s Center – Women & Children	17 W. Franklin Street	Monday-Sunday 10:30AM-5:30PM
Manna House	435 E. 25 th Street	Monday-Friday 11:30AM-3:00PM
Beans & Bread	402 S. Bond Street	Monday-Friday 9:00AM-1:00PM
Franciscan Center	101 W. 23 rd Street	Monday-Friday 10:00AM-2:00PM

Returning This Season

MOHS has partnered with a local program to provide fresh fruit and vegetables for all cooling centers on Tuesdays, Thursdays, and Code Red days.

Baltimore City Health Department Cooling Centers

Residents seeking relief from the heat can also visit their local [Pratt Library branch](#). Bottled water will not be available at these locations. Please call the library branch or **311** for hours of operation.

Hours and availability of cooling centers are subject to change. The following locations will serve as cooling centers for Baltimore residents including, but not limited to, those experiencing homelessness:

Senior Centers* – open as cooling centers on Code Red Extreme Heat days, Monday through Friday from 9:00AM to 7:00PM.

Senior Center	Address
Waxter Center	1000 Cathedral Street
Oliver Center	1700 N. Gay Street
Sandtown/Winchester	1601 Baker Street
Hatton	2825 Fait Avenue
Zeta Center	4501 Reisterstown Road
Harford Senior Center	4920 Harford Road

Housing Authority of Baltimore City

Facility Name	Address	Hours of Operation
Cherry Hill Homes	2700 Spelman Road	Monday-Friday 8:30AM-4:00PM

Community Cooling Center

Facility Name	Address	Hours of Operation
ShopRite of Howard Park	4601 Liberty Heights Avenue	Sunday-Saturday 6:00AM-10:00PM

Secondary Cooling Centers (Activated **ONLY** on Severe Code Red Days)

The Department of Recreation and Parks

Recreation Center	Address	Phone Number	Hours of Operation
Herring Run	5001 Sinclair Lane, 21206	410-746-0831	Monday-Friday 6:00PM–8:30PM
C.C. Jackson	4910 Park Heights Ave, 21215	410-396-0949	Monday-Friday 6:00PM-8:30PM Saturday 10:30AM-5:30PM
Virginia S. Baker	2601 E. Baltimore Street, 21224	410-396-9156	Monday-Friday 6:00PM-8:30PM

Morrell Park	2651 Tolley Street, 21230	410-396-7221	Monday-Friday 6:00PM-8:30PM
Coldstream	1401 Fillmore Street, 21218	410-396-6746	Monday-Friday 6:00PM-8:30PM
Robert C. Marshall	1201 Pennsylvania Avenue, 21201	410-396-8490	Monday-Thursday 6:00PM-8:30PM Saturday 10:30AM-5:30PM
Edgewood/Lyndhurst	835 Allendale St, 21229	443-984-3105	Monday-Friday 6:00PM-8:30PM

***Please refer to the Baltimore City Health Department's website for additional Code Red Alert information: health/baltimorecity.gov/coderedinfo**

Baltimore City Health Department, Mayor's Office of Homeless Services, and Housing Authority of Baltimore City Cooling Center sites are closed on holidays.

Additional cooling centers may be opened during an extended heat event. Please call 311 before leaving home for the latest cooling center hours and information.

Tips on Staying Cool

During periods of extreme heat, the Baltimore City Health Department recommends that city residents:

- Drink plenty of water and avoid alcohol and caffeine
- Reduce outside activities and stay inside in air-conditioned locations
- Never leave children or pets alone in closed vehicles, even for short periods of time
- Check on older, sick, or frail neighbors who may need help responding to the heat

Watch out for signs of heat exhaustion and heat stroke, which include:

- Confusion
- Hot, dry, flushed skin or cool and clammy skin
- Lightheadedness
- Nausea

Call 911 immediately if any of these symptoms occur.