

HOUSING NAVIGATION & RESOURCE GUIDE



To access City-funded shelters, call the **Baltimore City Shelter Hotline (443-984-9540)**, which is available Monday – Friday from 8:30am to 4:30pm.

For more information on shelter services, please visit bit.ly/MOHSGetHelp.

HOUSING NAVIGATION

NAME	ADDRESS	PHONE	HOURS	DETAILS
Our Daily Bread	725 Fallsway, Baltimore, MD 21202	667-600-3400	Sun – Sat, 9:00am – 5:00pm	Daily meal service
Baltimore Outreach Services	701 S. Charles St, Baltimore, MD 21230	410-752-1285	7 Days a Week 10:00am – 6:00pm	Case management and shelter services
Downtown Partnership of Baltimore	20 S. Charles St, Baltimore, MD 21201	410-244-1030	Mon – Fri, 8:30am – 5:30pm	Only for Baltimore City residents
Grace Medical Lifebridge	2000 W. Baltimore St, Baltimore, MD 21223	410-362-3000	Mon – Fri, 8:30am – 5:00pm	Support services
Beans & Bread	400 S. Bond St, Baltimore, MD 21231	410-732-1892	Mon – Fri, 9:00am – 2:00pm	Daily meal service
Health Care for the Homeless	421 Fallsway, Baltimore MD 212102	410-837-5533	Mon – Fri, 7:30am – 11:30am & 1:00pm – 2:30pm	Must be a current client, accepts walk-ins
Paul's Place	1118 Ward St, Baltimore, MD 21230	410-625-0775	Mon – Thu, 8:00am – 2:00pm	Must be a current client
People Encouraging People (PEP)	4201 Primrose Ave, Baltimore, MD 21215	410-764-8560	Mon – Fri, 8:30am – 3:00pm	Must be a current client
Baltimore VA Medical Healthcare System	10 N. Greene St, Baltimore, MD 21201	410-605-7000	Mon – Fri, 8:00am – 3:00pm	Veterans only, services offered through clinic
New Vision House of Hope	300 Lombard St (Ste 1000), Baltimore, MD 21202	410-466-8558	Mon – Thu, 10 am – 2 pm	Veterans only, accepts walk-ins
The Baltimore Station	140 W. West St, Baltimore, MD 21230	410-752-4454	Available 24/7	Veterans only, treatment programs
Loving Arms	5400 Creston Ave, Baltimore, MD 21214	443-418-0541	Tue & Thu, 10:00am – 6:00pm	Youth ages 12-24
Springboard Community Services	4623 Falls Rd, Baltimore, MD 21209	410-366-1980	Mon – Thu, 9:00am – 5:00pm & Fri, 8:30am – 12:00pm	Youth ages 18-24
Youth Empowered Society	2315 N. Charles St, Baltimore, MD 21218	410-235-7744	Mon – Thu & Fri (by appt only) 9:00am – 5:00pm	Drop-in center for youth ages 18-24



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HOUSING, EMPLOYMENT, AND MEDICAL ASSISTANCE

NAME	ADDRESS	PHONE	DETAILS
Community Action Partnership (CAP) Centers	*Multiple locations	410-396-5555	Security deposit assistance, utility assistance, case management
Franciscan Center	101 W 23rd St, Baltimore, MD 21218	410-467-5340	<ul style="list-style-type: none"> Financial assistance with court ordered evictions for residents in zip codes 21217 & 21218 only. Prescription assistance available with Gardenville Pharmacy provider. Identification and birth certificate services available on Wednesdays from 10:00 a.m. to 12 noon (max 25 people per week).
GEDCO CARES Financial Assistance Center	401 Woodbourne Ave, Baltimore, MD 21212	410-433-2442	<ul style="list-style-type: none"> Assists with pending evictions, utility shut offs, and prescription needs. Job assistance available onsite on Tuesdays, Wednesdays, and Fridays from 10:00 a.m. to 2:00 p.m. (appointments recommended, call 443-650-3950).

24/7 INFORMATION & CRISIS SERVICES

NAME	PHONE	DETAILS
211 Maryland	Dial 2-1-1 or 1-800-492-0618	Resource database available in over 150 languages
988 Lifeline	Dial or text 9-8-8	Provides emotional support and access to mental health care
Baltimore Crisis Response Hotline	410-433-5175	Mental health care, resources for substance use, supportive counseling, and suicide crisis intervention
Domestic Violence Hotline	410-889-7884	Support to help survivors of domestic violence
Homeless Veterans Hotline	1-877-424-3838	Support for veterans who are homeless or at risk of homelessness and their families
Baltimore City 311 Services	Dial 3-1-1	311 connects Baltimore citizens, businesses & visitors with a vast array of city services, programs, and information

