

# HOUSING NAVIGATION & RESOURCE GUIDE



To access City-funded shelters, call the **Baltimore City Shelter Hotline (443-984-9540)**, which is available Monday – Friday from 8:30am to 4:30pm.

For more information on shelter services, please visit [bit.ly/MOHSGetHelp](https://bit.ly/MOHSGetHelp).

## HOUSING NAVIGATION

NAME	ADDRESS	PHONE	HOURS	DETAILS
Our Daily Bread	725 Fallsway, Baltimore, MD 21202	667-600-3400	Sun – Sat, 9:00 am – 5:00 pm	Daily meal service
Baltimore Outreach Services	701 S. Charles St, Baltimore, MD 21230	410-752-1285	7 Days a Week 10:00 am – 6:00 pm	Case management and shelter services
Downtown Partnership of Baltimore	20 S. Charles St, Baltimore, MD 21201	410-244-1030	Mon – Fri, 8:30 am – 5:30 pm	Only for Baltimore City residents
Grace Medical Lifebridge	2000 W. Baltimore St, Baltimore, MD 21223	410-362-3000	Mon – Fri, 8:30 am – 5:00 pm	Support services
Beans & Bread	400 S. Bond St, Baltimore, MD 21231	410-732-1892	Mon – Fri, 9:00am – 2:00pm	Daily meal service
Health Care for the Homeless	421 Fallsway, Baltimore MD 212102	410-837-5533	Mon – Fri, 7:30 am – 11:30 am & 1:00 pm – 2:30 pm	Must be a current client, accepts walk-ins
Paul's Place	1118 Ward St, Baltimore, MD 21230	410-625-0775	Mon – Thu, 8:00 am – 2:00 pm	Must be a current client
People Encouraging People (PEP)	4201 Primrose Ave, Baltimore, MD 21215	410-764-8560	Mon – Fri, 8:30 am – 3:00 pm	Must be a current client
Baltimore VA Medical Healthcare System	10 N. Greene St, Baltimore, MD 21201	410-605-7000	Mon – Fri, 8:00 am – 3:00 pm	Veterans only, services offered through clinic
New Vision House of Hope	300 Lombard St (Ste 1000), Baltimore, MD 21202	410-466-8558	Mon – Thu, 10:00 am – 2:00 pm	Veterans only, accepts walk-ins
The Baltimore Station	140 W. West St, Baltimore, MD 21230	410-752-4454	Available 24/7	Veterans only, treatment programs
Loving Arms	5400 Creston Ave, Baltimore, MD 21214	443-418-0541	Tue & Thu, 10:00 am – 6:00 pm	Youth ages 12-24
Springboard Community Services	4623 Falls Rd, Baltimore, MD 21209	410-366-1980	Mon – Thu, 9:00 am – 5:00 pm & Fri, 8:30 am – 12:00 pm	Youth ages 18-24
Youth Empowered Society	1111 Park Ave (Ste A), Baltimore, MD 21201	443-250-2939	Mon – Thu, 12:30 pm – 4:00 pm	Drop-in center for youth ages 18-24



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## HOUSING, EMPLOYMENT, AND MEDICAL ASSISTANCE

NAME	ADDRESS	PHONE	DETAILS
Community Action Partnership (CAP) Centers	*Multiple locations	410-396-5555	Security deposit assistance, utility assistance, case management
Franciscan Center	101 W 23rd St, Baltimore, MD 21218	410-467-5340	<ul style="list-style-type: none"> <li>Financial assistance with court ordered evictions for residents in zip codes 21217 &amp; 21218 <b>only</b>.</li> <li>Prescription assistance available with Gardenville Pharmacy provider.</li> <li>Identification and birth certificate services available on Wednesdays from 10:00 a.m. to 12 noon (max 25 people per week).</li> </ul>
GEDCO CARES Financial Assistance Center	401 Woodbourne Ave, Baltimore, MD 21212	410-433-2442	<ul style="list-style-type: none"> <li>Assists with pending evictions, utility shut offs, and prescription needs.</li> <li>Job assistance available onsite on Tuesdays, Wednesdays, and Fridays from 10:00 a.m. to 2:00 p.m. (appointments recommended, call 443-650-3950).</li> </ul>

## 24/7 INFORMATION & CRISIS SERVICES

NAME	PHONE	DETAILS
211 Maryland	Dial 2-1-1 or 1-800-492-0618	Resource database available in over 150 languages
988 Lifeline	Dial or text 9-8-8	Provides emotional support and access to mental health care
Baltimore Crisis Response Hotline	410-433-5175	Mental health care, resources for substance use, supportive counseling, and suicide crisis intervention
Domestic Violence Hotline	410-889-7884	Support to help survivors of domestic violence
Homeless Veterans Hotline	1-877-424-3838	Support for veterans who are homeless or at risk of homelessness and their families
Baltimore City 311 Services	Dial 3-1-1	311 connects Baltimore citizens, businesses & visitors with a vast array of city services, programs, and information



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## MOHS HOUSING NAVIGATORS AT PRATT LIBRARY

Community members can meet with Housing Navigators at conveniently-located community hubs to get help resolving a potential or current housing crisis. This new service is being offered at select Pratt Library branches in partnership with the Mayor's Office of Homeless Services (MOHS).

Housing Navigators are available for free, in-person consultations from 11:00 am - 4:00 pm at the following locations:

PRATT LIBRARY	ADDRESS	PHONE	HOURS
Central	400 Cathedral St, Baltimore, MD 21201	667-207-0359	Monday, Thursday, Friday
Walbrook	3203 West North Ave, Baltimore, MD 212216	443-615-1232	Tuesday, Thursday, Friday
Waverly	400 E. 33rd St, Baltimore, MD 21218	443-546-6157	Tuesday & Thursday

For direct inquiries, please email [housingnavigatorMohs@baltimorecity.gov](mailto:housingnavigatorMohs@baltimorecity.gov).

